Outlier Flowchart

FIRST COAST SERVICE OPTIONS, INC.
WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Review for benefit days
regular = full & co
lifetime reserve = LTR

↓

# of days in stay =
total accommodation units

↓

Determine PPS threshold amount
and date daily charges exceed

↓

Set OC 47 day after daily
charges exceed PPS threshold

↓

OC 47 within regular benefit days?

Yes, within regular benefit days → **LTR?**

- **No LTR** →
  - Set A3 = last co day if regular benefits exhaust
  - ↓
  - Covered accommodation units & anc charges = regular covered days
  - ↓
  - All charges after A3 date set to non-covered if A3 is applicable
  - ↓
  - Covered days billed based on full & co remainder to non-covered

- **Yes, use LTR** →
  - Set A3 = last LTR day if benefits exhaust
  - ↓
  - Covered accommodation units & anc charges = covered benefit days (regular + LTR)
  - ↓
  - All charges after A3 date set to non-covered if A3 is applicable
  - ↓
  - Covered days billed based on full, co & LTR remainder to non-covered

No, outside regular benefit days → **LTR?**

- **No LTR** →
  - Set OSC 70 from date after last LTR date thru day before OC 47
  - ↓
  - Set A3 = last day before OC 47
  - ↓
  - Covered accommodation units & anc charges = covered regular days + days within OSC 70
  - ↓
  - All charges after A3 date set to non-covered
  - ↓
  - Covered days billed based on full & co remainder to non-covered

- **Yes, start LTR on OC 47 date** →
  - Set A3 = last LTR day if benefits exhaust
  - ↓
  - Covered accommodation units & anc charges = covered regular & LTR days + days within OSC 70
  - ↓
  - All charges after A3 date set to non-covered if A3 is applicable
  - ↓
  - Covered days billed based on full, co & LTR remainder to non-covered

LTR days only → **OC 47 Within LTR Days?**

- **Yes, within LTR days** →
  - Set A3 = last LTR day if benefits exhausted
  - ↓
  - Covered accommodation units & anc charges = covered LTR days
  - ↓
  - All charges after A3 date set to non-covered if A3 is applicable
  - ↓
  - Covered days billed based on LTR remainder to non-covered

- **No, outside LTR days** →
  - Set OSC 70 from date after last LTR date thru day before OC 47
  - ↓
  - Set A3 = last day before OC 47
  - ↓
  - Covered accommodation units & anc charges = covered LTR days + days within OSC 70
  - ↓
  - All charges after A3 date set to non-covered
  - ↓
  - Covered days billed based on LTR remainder to non-covered