

FIRST COAST SERVICE OPTIONS, INC.

## A Newsletter for MAC Jurisdiction N Providers

#### July 2019

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## In this issue

## **Prompt payment interest rate revision**

Medicare must pay interest on clean claims if payment is not made within the applicable number of calendar days after the date of receipt. The applicable number of days is also known as the payment ceiling.

The interest rate is determined by the applicable rate on the day of payment. This rate is determined by the Treasury Department on a six-month basis, effective every January 1 and July 1. Providers may access the Treasury Department webpage *https://www.fiscal.treasury.gov/fsservices/gov/pmt/promptPayment/rates.htm* for the correct rate. The interest period begins on the day after payment is due and ends on the day of payment.

The new rate of 2.625 percent is in effect



July through December 2019.

Interest is not paid on:

- Claims requiring external investigation or development by the Medicare contractor
- Claims on which no payment is due
- Claims denied in full
- Claims for which the provider is receiving periodic interim payment
- Claims requesting anticipated payments under the home health prospective payment system.

**Note**: The Medicare contractor reports the amount of interest on each claim on the remittance advice to the provider when interest payments are applicable.





## WHEN EXPERIENCE COUNTS & QUALITY MATTERS

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The *Medicare B Connection* is published monthly by First Coast Service Options Inc.'s Provider Outreach & Education division to provide timely and useful information to Medicare Part B providers.

#### Publication staff:

Marielba Cancel Maria Murdoch Cesar Hernandez

Articles included in the *Medicare B Connection* represent formal notice of coverage policies. Policies have or will take effect on the date given. Providers are expected to read, understand, and abide by the policies outlined within to ensure compliance with Medicare coverage and payment guidelines.

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## **About the Medicare B Connection**

The *Medicare B Connection* is a comprehensive publication developed by First Coast Service Options Inc. (First Coast) for Part B providers in Florida, Puerto Rico, and the U.S. Virgin Islands and is distributed on a monthly basis.

Important notifications that require communication in between publications will be posted to the First Coast Medicare provider education website at *https://medicare.fcso.com*. In some cases, additional unscheduled special issues may be posted.

#### Who receives the Connection

Anyone may view, print, or download the *Connection* from our provider education website(s). Providers who cannot obtain the *Connection* from the internet are required to register with us to receive a complimentary hardcopy.

Distribution of the *Connection* in hardcopy is limited to providers who have billed at least one Part B claim to First Coast Medicare during the twelve months prior to the release of each issue. Providers meeting these criteria are eligible to receive a complimentary copy of that issue, if a technical barrier exists that prevents them from obtaining it from the internet and they have returned a completed registration form to us.

Registration forms must be submitted annually or when you experience a change in circumstances that impacts your electronic access.

For additional copies, providers may purchase a separate annual subscription (see order form in the back of this issue). All issues published since 1997 may be downloaded from the internet, free of charge.

We use the same mailing address for all correspondence, and cannot designate that the *Connection* be sent to a specific person/department within a provider's office. To ensure continued receipt of all Medicare correspondence, providers must keep their addresses current with the Medicare provider enrollment department. Please remember that address changes must be done using the appropriate CMS-855.

#### **Publication format**

The Connection is arranged into distinct sections.

- The Claims section provides claim submission requirements and tips.
- The Coverage/Reimbursement section discusses specific CPT<sup>®</sup> and HCPCS procedure codes. It is arranged by categories (not specialties). For example,



"Mental Health" would present coverage information of interest to psychiatrists, clinical psychologists and clinical social workers, rather than listing articles separately under individual provider specialties. Also presented in this section are changes to the Medicare physician fee schedule, and other pricing issues.

- The section pertaining to Electronic Data Interchange (EDI) submission also includes information pertaining to the Health Insurance Portability and Accountability Act (HIPAA).
- The Local Coverage Determination section features summaries of new and revised local coverage determinations (LCDs) developed as a result of either local medical review or comprehensive data analysis initiatives.
- The General Information section includes fraud and abuse, and national provider identifier topics, plus additional topics not included elsewhere.
- In addition to the above, other sections include:
- Educational Resources, and
- **Contact information** for Florida, Puerto Rico, and the U.S. Virgin Islands.

## The *Medicare B Connection* represents formal notice of coverage policies

Articles included in each edition represent formal notice that specific coverage policies either have or will take effect on the date given. Providers are expected to read, understand, and abide by the policies outlined in this document to ensure compliance with Medicare coverage and payment guidelines.

#### Never miss an appeals deadline again

When it comes to submitting a claims appeal request, *timing is everything*. Don't worry – you won't need a desk calendar to count the days to your submission deadline. Try our *"time limit" calculators on our Appeals of claim decisions page*. Each calculator will *auto-matically calculate* when you must submit your request based upon the date of either the initial claim determination or the preceding appeal level.

## **Medicare Part B advance beneficiary notices**

Medicare Part B allows coverage for services and items deemed medically reasonable and necessary for treatment and diagnosis of the patient.

For some services, to ensure that payment is made only for medically necessary services or items, coverage may be limited based on one or more of the following factors (this list is not inclusive):

- Coverage for a service or item may be allowed only for specific diagnoses/conditions. Always code to the highest level of specificity.
- Coverage for a service or item may be allowed only when documentation supports the medical need for the service or item.
- Coverage for a service or item may be allowed only when its frequency is within the accepted standards of medical practice (i.e., a specified number of services in a specified timeframe for which the service may be covered).

If the provider believes that the service or item may not be covered as medically reasonable and necessary, the patient must be given an acceptable advance notice of Medicare's possible denial of payment if the provider does not want to accept financial responsibility for the service or item. Advance beneficiary notices (ABNs) advise beneficiaries, before items or services actually are furnished, when Medicare is likely to deny payment.

#### Patient liability notice

The Centers for Medicare & Medicaid Services' (CMS) has developed the Advance Beneficiary Notice of Noncoverage (ABN) (Form CMS-R-131), formerly the "Advance Beneficiary Notice." Section 50 of the *Medicare Claims Processing Manual* provides instructions regarding the notice that these providers issue to beneficiaries in advance of initiating, reducing, or terminating what they believe to be noncovered items or services. The ABN must meet all of the standards found in Chapter 30. Beginning March 1, 2009, the ABN-G and ABN-L was no longer valid; and notifiers must use the revised Advance Beneficiary Notice of Noncoverage (CMS-R-131). Section 50 of the *Medicare Claims Processing Manual* is available at *https:// www.cms.gov/Regulations-and-Guidance/Guidance/* 

Manuals/downloads/ clm104c30. pdf#page=44.

Reproducible copies of Form CMS-R-131 ABNs (in English and Spanish) and other BNI information may be found at https://www.cms.gov/ Medicare/Medicare-General-Information/ BNI/index.html.



#### ABN modifiers

When a patient is notified in advance that a service or item may be denied as not medically necessary, the provider must annotate this information on the claim (for both paper and electronic claims) by reporting modifier GA (waiver of liability statement on file) or GZ (item or service expected to be denied as not reasonable and necessary) with the service or item.

Failure to report modifier GA in cases where an appropriate advance notice was given to the patient may result in the provider having to assume financial responsibility for the denied service or item.

Modifier GZ may be used in cases where a signed ABN is not obtained from the patient; however, when modifier GZ is billed, the provider assumes financial responsibility if the service or item is denied.

**Note**: Line items submitted with the modifier GZ will be automatically denied and will not be subject to complex medical review.

## **GA modifier and appeals**

When a patient is notified in advance that a service or item may be denied as not medically necessary, the provider must annotate this information on the claim (for both paper and electronic claims) by reporting the modifier GA (waiver of liability statement on file).

Failure to report modifier GA in cases where an appropriate advance notice was given to the patient may result in the provider having to assume financial responsibility for the denied service or item.

Nonassigned claims containing the modifier GA in which the patient has been found liable must have the patient's written consent for an appeal. Refer to the applicable contact section located at the end of this publication for the address in which to send written appeals requests.

#### **Preventive services**

## **Pre-Diabetes Services: Referring Patients to the Medicare Diabetes Prevention Program**

#### **Provider type affected**

This MLN Matters Article is for providers who may refer Medicare patients to the Medicare Diabetes Prevention Program (MDPP) for services to reduce diabetes risk.

#### What you need to know

#### MDPP is a Behavior Change Intervention:

- An estimated half of all adults age 65 and older have pre-diabetes. The MDPP is an evidence-based, structured behavior change intervention to prevent or delay type 2 diabetes in individuals with an indication of pre-diabetes.
- The primary goal of MDPP services is to help individuals lose at least 5 percent of their weight, which is associated with a clinically significant reduction in risk for type 2 diabetes. When studied, this intervention reduced the incidence of diabetes by 71 percent in individuals over age 60.

## MDPP is a New Medicare-Covered Service:

- MDPP suppliers began enrolling in Medicare in January 2018 and Medicare began paying for MDPP services on April 1, 2018.
- Both traditional health care providers and community-based organizations can enroll as MDPP suppliers (a new Medicare supplier type) to provide MDPP services.
- Screen, test, and refer. You can screen and test your patients' risk for pre-diabetes and refer your patients to a Medicare-enrolled MDPP supplier. Medicare doesn't require providers' referral for MDPP services, but your patients may want to discuss MDPP services with you.
- There is no co-pay or deductible for MDPP services for patients who have Medicare Part B (Fee-For-Service) and meet other eligibility criteria. Patients in a Medicare Advantage plan can contact their plan for cost-sharing information

#### Background

#### MDPP Services for People with Medicare

Eligible participants can get up to 2 years of MDPP services with the primary goal of achieving and maintaining at least 5 percent weight loss. MDPP services include:

<image>

- Training to make realistic, lasting lifestyle changes
- Tips on getting more exercise
- Strategies for controlling weight
- Support from people with similar goals
- At least 16 "Core Sessions" in the first 6 months
- An additional 6 months of less-intensive monthly sessions to help maintain healthy habits
- An additional 12 months of ongoing maintenance sessions (if the patient meets certain weight loss and attendance goals)

## To Start MDPP Services, People with Medicare Must Have:

 Medicare Part B coverage through Original Medicare or a Medicare Advantage (MA) plan

• Results from one of three blood tests taken within 12 months before they started MDPP services:

 $\circ$  Hemoglobin A1c test with a value of 5.7-6.4 percent

 $\circ$  Fasting plasma glucose test with a value of 110-125 mg/dl

• Oral glucose tolerance test with a value of 140-199 mg/dl

• A Body Mass Index (BMI) of at least 25 (or 23 if the patient self-identifies as Asian)

• No history of type 1 or type 2 diabetes with the exception of gestational diabetes

- No End Stage Renal Disease (ESRD)
- Never received MDPP services before

#### MDPP Outcomes for People with Medicare

Outcomes of MDPP services for eligible patients may include:

- Reduced or delayed risk of developing type 2 diabetes
- Feeling healthier, greater self-confidence and more energized
- Improved quality of life

Some MDPP participants report that they like the support and accountability of a group-based class setting. Diet and physical activity changes mean that some participants may also be able to better manage other conditions.

#### See PRE-DIABETES, page 6

### PRE-DIABETES

from page 5

#### **MDPP Suppliers**

Organizations must get recognition through the Centers for Disease Control and Prevention (CDC) Diabetes Prevention Recognition Program (DPRP), before enrolling in Medicare. Once enrolled in Medicare, MDPP suppliers may deliver MDPP services in community or health care settings. Only organizations can enroll in MDPP as suppliers, individuals cannot enroll. Organizations must enroll as an MDPP supplier even if they're already enrolled with Medicare as another provider or supplier type. Medicare payments to MDPP suppliers are performancebased, meaning that Medicare pays suppliers based on their success in helping participants lose weight.

#### **Finding Enrolled MDPP Suppliers**

Use the interactive *MDPP Supplier Map* to search for suppliers by ZIP code. Or, browse a *list of all currently enrolled MDPP suppliers*, including supplier location and contact information.

#### Your Role in the MDPP Referral Process

#### Screen, Test, and Refer

- Screen patients for their risk of pre-diabetes do they have a BMI over 25 (or 23, if the patient self-identifies as Asian)? Do they have elevated blood glucose levels in the above-specified ranges?
- Order blood tests (for example, oral glucose tolerance test or fasting plasma glucose) for patients who may be at risk of diabetes and could qualify for MDPP services. (Note that the Hemoglobin A1c is not currently covered by Medicare for pre-diabetes screening).
- Refer eligible patients. Identify if your patients meet other MDPP eligibility requirements, such as having Medicare Part B, no diagnosis of type 1 or type 2 diabetes, and no diagnosis of ESRD. While your patients don't need a referral to get MDPP services, you can help spread the word about MDPP and answer patients' questions.
- Increase your patients' awareness of new MDPP services and eligibility requirements. In the *Medicare & You handbook for 2019* go to the Preventive Services section for MDPP information.
- Help your eligible patients find a local MDPP supplier by using the MDPP Supplier Map.

#### Additional information

MDPP overview: https://innovation.cms.gov/initiatives/

medicare-diabetes-prevention-program/

- MDPP Sessions Journey Map: https://innovation.cms. gov/Files/x/mdpp-journeymap.pdf
- Beneficiary Eligibility Fact Sheet: https://innovation. cms.gov/Files/fact-sheet/mdpp-beneelig-fs.pdf
- Preparing to Enroll as an MDPP Supplier Fact Sheet: https://innovation.cms.gov/Files/x/mdpp-enrollmentfs. pdf
- Frequently Asked Questions (FAQs) about becoming an MDPP supplier: https://innovation.cms.gov/ initiatives/medicare-diabetes-prevention-program/faq. html
- Centers for Disease Control and Prevention (CDC) Diabetes prevention information: https://www.cdc.gov/ diabetes/prevention/index.html
- CDC's Screen, Test, Refer process for diabetes prevention: https://www.cdc.gov/diabetes/prevention/ lifestyle-program/deliverers/screening-referral.html
- MDPP Supplier Map: https://innovation.cms.gov/ initiatives/medicare-diabetes-prevention-program/ mdpp-map.html
- List of current MDPP Suppliers: https://data.cms. gov/Special-Programs-Initiatives/Medicare-Diabetes-Prevention-Program/vwz3-d6x2/data
- Sign up for the *MDPP listserv*

#### **Document history**

Date of change	Description
June 27, 2019	Initial article released.

*MLN Matters*<sup>®</sup> Number: SE19001 Related CR Release Date: June 27, 2019 Related CR Transmittal Number: N/A Related Change Request (CR) Number: N/A Effective Date: N/A Implementation N/A

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#### Back to Contents

## **Local Coverage Determinations**

This section of *Medicare B Connection* features summaries of new and revised local coverage determinations (LCDs) developed as a result of either local medical review or comprehensive data analysis initiatives. These initiatives are designed to ensure the appropriateness of medical care and to make sure that the Medicare administrative contractor (MAC) jurisdiction N (JN) Part A LCDs and review guidelines are consistent with accepted standards of medical practice.

## Refer to our LCDs/Medical Coverage webpage at *https://medicare.fcso.com/Landing/139800*.

asp for full-text LCDs, including final LCDs, draft LCDs available for comment, LCD statuses, and LCD comment/response summaries.

#### Effective and notice dates

Effective dates are provided in each LCD, and are based on the date services are furnished unless otherwise noted in the LCD. Medicare contractors are required to offer a 45-day notice period for LCDs; the date the LCD is posted to the website is considered the notice date.

#### **Electronic notification**

To receive quick, automatic notification when new and revised LCDs are posted to the website, subscribe to the First Coast eNews mailing list. Simply go to *https://medicare.fcso. com/Header/137525.asp*, enter your email address and select the subscription option that best meets your needs.

#### More information

For more information, or, if you do not have internet access, to obtain a hardcopy of a specific LCD, contact Medical Policy at:

Medical Policy and Procedures PO Box 2078 Jacksonville, FL 32231-0048



## Looking for LCDs?

Would you like to find local coverage determinations (LCD) in 10 seconds or less? First Coast's LCD lookup, available at *https://medicare.fcso.com/coverage\_find\_lcds\_and\_ncds/lcd\_search.asp*, helps you find the coverage information you need quickly and easily. Just enter a procedure code, keyword, or the LCD's "L number," click the corresponding button, and the application will automatically display links to any LCDs applicable to the parameters you specified. Best of all, depending upon the speed of your internet connection, the LCD search process can be completed in less than 10 seconds.

## **Advance beneficiary notice**

Modifier GZ must be used when physicians, practitioners, or suppliers want to indicate that they expect that Medicare will deny an item or service as not reasonable and necessary and they **have not had** an advance beneficiary notification (ABN) signed by the beneficiary.

**Note**: Line items submitted with the modifier GZ will be automatically denied and will not be subject to complex medical review.

Modifier GA must be used when physicians, practitioners, or suppliers want to indicate that they expect that Medicare will deny a service as not reasonable and necessary and they **do have** on file an ABN signed by the beneficiary.

All claims not meeting medical necessity of a local coverage determination must append the billed service with modifier GA or GZ.

#### Your Feedback Matters

To ensure that our website meets the needs of our provider community, we carefully analyze your feedback and implement changes to better meet your needs. Discover the results of your feedback on our "*Website enhancements*" page. You'll find the latest enhancements to our provider websites and find out how you can share your thoughts and ideas with First Coast's web team.

#### **Revisions to LCDs**

## Wireless capsule endoscopy – revision to the Part A and Part B LCD

#### LCD ID number: L33774 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on change request (CR) 10901, the local coverage determination (LCD) for wireless capsule endoscopy was revised to remove all billing and coding information as well as all language not related to reasonable and necessary provisions ("Bill Type Codes", "Revenue Codes", "CPT®/ HCPCS Codes", "ICD-10 Codes that Support Medical Necessity', "Documentation Requirements" and "Utilization Guidelines" sections of the LCD) and place them into a newly created billing and coding article. During the process of moving the ICD-10-CM diagnosis codes to the billing and coding article, any ICD-10-CM diagnosis codes listed in ranges were broken out and listed individually.

#### **Effective date**

This LCD revision is effective for claims processed on or after January 8, 2019, for services rendered on or after October 3, 2018.

LCDs are available through the CMS Medicare coverage database at *https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx*.

A coding article for an LCD (when present) may be found by selecting "Related Local Coverage Documents" in the "Section Navigation" drop-down menu at the top of the LCD page.

**Note**: To review active, future and retired LCDs, please *click here*.

## Intensity modulated radiation therapy (IMRT) – revision to the Part A and Part B LCD

#### LCD ID number: L36773 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on change request (CR) 10901, the local coverage determination (LCD) for intensity modulated radiation therapy (IMRT) was revised to remove all billing and coding and all language not related to reasonable and necessary provisions ("Bill Type Codes", "Revenue Codes", "CPT®/HCPCS Codes", "ICD-10 Codes that Support Medical Necessity", "Documentation Requirements" and "Utilization Guidelines" sections of the LCD) and place them into a newly created billing and coding article. Also, the Centers for Medicare & Medicaid Services (CMS) Internet-Only Manual (IOM) language has been removed from the LCD and instead, the IOM citation related to this language is referenced in the "CMS National Coverage Policy" section of the LCD.

In addition, during the process of moving the ICD-10-CM diagnosis codes to the billing and coding article, the ICD-10-CM diagnosis code ranges were broken out and listed individually and any ICD-10-CM diagnosis codes not meeting LCD medical necessity were removed. They are as follows: D49.511, D49.512, and D49.59. Also the following ICD-10-CM diagnosis codes were added: C09.9, C34.91, C34.92, C38.3, C4A.59, C43.59, C44.09, C49.A1, C7A.090, C7B.02, C7B.04, C7B.1, C76.0, C77.1, C77.2, C77.3, C77.4, C77.5, C77.8, C78.01, C78.02, C78.1, C78.2, C78.39, C78.4, C78.5, C78.6, C78.7, C78.89, C79.82, C83.09, C83.19, C83.39, C83.59, C83.79, C85.21, C85.22, C85.23, C85.24, C85.25, C85.26, C85.27, C85.28, C85.29, C85.81, C85.82, C85.83, C85.84, C85.85, C85.86, C85.87, C85.88, C85.89, C85.91, C85.92, C85.93, C85.94, C85.95, C85.96, C85.97, C85.98, C85.99, C88.4, C90.20, C90.22, C90.32, D33.0, D33.1, D33.4, D33.7, D35.5, D43.0, D43.1, D43.3, D43.4, D43.8, D44.3, D44.4, D44.5, D44.6, D44.7, and D48.1.

#### **Effective date**

The LCD revision related to CR 10901 is effective for claims processed **on or after January 8, 2019**, for services rendered **on or after October 3, 2018**.

The addition and removal of ICD-10-CM diagnosis codes is effective for services rendered **on or after July 31, 2019**.

LCDs are available through the CMS Medicare coverage database at *https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx*.

A coding article for an LCD (when present) may be found by selecting "Related Local Coverage Documents" in the "Section Navigation" drop-down menu at the top of the LCD page.

**Note**: To review active, future and retired LCDs, please *click here*.

## Vascular endothelial growth factor inhibitors for the treatment of ophthalmological diseases – revision to the Part A and Part B LCD

#### LCD ID number: L36962 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on change request (CR) 10901, the local coverage determination (LCD) for vascular endothelial growth factor inhibitors for the treatment of ophthalmological diseases was revised to remove all billing and coding information as well as all language not related to reasonable and necessary provisions ("Bill Type Codes", "Revenue Codes", "CPT®/HCPCS Codes", "ICD-10 Codes that Support Medical Necessity', "Documentation Requirements" and "Utilization Guidelines" sections of the LCD) and place them into a newly created billing and coding article. During the process of moving the ICD-10-CM diagnosis codes to the billing and coding article, the ICD-10-CM diagnosis code ranges were broken out and listed individually. Also, the Food and Drug Administration (FDA) language has been removed from the LCD and instead the FDA citation related to this language is referenced to the FDA approved product labels. Furthermore, Internet-Only Manual (IOM) references have been updated and language from the Centers for Medicare & Medicaid Services (CMS) IOM and/or regulations was removed and instead the applicable manual/regulation reference was listed.

In addition, brand names were removed throughout the LCD and based on a reconsideration related to the new Food and Drug Administration (FDA) approved indication, diabetic retinopathy in patients without diabetic macular edema, the following ICD-10-CM diagnosis codes were added to the "ICD-10 Codes that are covered" section of the newly created billing and coding article for Healthcare Common Procedure Coding System (HCPCS) code J0178: E08.319, E08.3291, E08.3292, E08.3293, E08.3391, E08.3392, E08.3393, E08.3491, E08.3492, E08.3493, E08.3521, E08.3522, E08.3523, E08.3531, E08.3532, E08.3533, E08.3541, E08.3542, E08.3543, E08.3551, E08.3552, E08.3553, E08.3591, E08.3592, E08.3593, E09.319, E09.3291, E09.3292, E09.3293, E09.3391, E09.3392, E09.3393, E09.3491, E09.3492, E09.3493, E09.3521, E09.3522, E09.3523, E09.3531, E09.3532, E09.3533, E09.3541, E09.3542, E09.3543, E09.3551, E09.3552, E09.3553, E09.3591, E09.3592, E09.3593, E10.319, E10.3291, E10.3292, E10.3293, E10.3391, E10.3392, E10.3393, E10.3491, E10.3492,



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#### Effective date

The LCD revision related to CR 10901 is effective for claims processed **on or after January 8, 2019**, for services rendered **on or after October 3, 2018**.

The LCD revision related to the addition of diagnoses is effective for claims processed **on or after July 25, 2019,** for services rendered **on or after May 13, 2019.** LCDs are available through the CMS Medicare coverage database at *https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx.* 

A coding article for an LCD (when present) may be found by selecting "Related Local Coverage Documents" in the "Section Navigation" drop-down menu at the top of the LCD page.

**Note**: To review active, future and retired LCDs, please *click here*.

## Label and off-label coverage of outpatient drugs and biologicals – revision to the Part B LCD

#### LCD ID number: L33915 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on change request (CR) 10901, the local coverage determination (LCD) for label and off-label coverage of outpatient drugs and biologicals was revised to remove all billing and coding and all language not related to reasonable and necessary provisions ("Bill Type Codes", "Revenue Codes", "CPT®/HCPCS codes", "ICD-10 Codes that Support Medical Necessity", "Documentation Requirements", and "Utilization Guidelines", sections of the LCD) and place them into a newly created billing and coding article. During the process of moving the "Documentation Requirements" section to the new billing and coding article, the LCD reconsideration process internet-only manual (IOM) citation as well as the First Coast LCD reconsideration process website link was removed.

In addition, based on a review of the LCD, the "CMS National Coverage Policy" section of the LCD was updated

to add current IOM citations, section numbers and titles. Also, the Centers for Medicare & Medicaid Services (CMS) IOM language has been removed from the LCD, and instead the IOM citations related to this language is referenced throughout the LCD.

#### **Effective date**

The effective date of this revision is for claims processed on or after January 8, 2019, for services rendered on or after October 3, 2018.

LCDs are available through the CMS Medicare coverage database at *https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx*.

A billing and coding article for an LCD (when present) may be found by selecting "Related Local Coverage Documents" in the "Section Navigation" drop-down menu at the top of the LCD page.

**Note**: To review active, future and retired LCDs, please *click here*.

### **Retired LCDs**

## Rituximab (Rituxan<sup>®</sup>) – retired Part A and Part B LCD

#### LCD ID number: L33746 (Florida/Puerto Rico/ U.S. Virgin Islands)

The local coverage determination (LCD) for rituximab (Rituxan®) is being retired after extensive review of the LCD.

#### **Effective date**

The retirement of this LCD is effective for services rendered on or after July 11, 2019.

LCDs are available through the CMS Medicare coverage database at *https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx*.

A billing and coding article for an LCD (when present) may be found by selecting "Related Local Coverage Documents" in the "Section Navigation" drop-down menu at the top of the LCD page.

**Note**: To review active, future and retired LCDs, please *click here*.

## Screening and diagnostic mammography – retired Part A and Part B LCD

#### LCD ID number: L36342 (Florida/Puerto Rico/ U.S. Virgin Islands)

After review of the local coverage determination (LCD) for screening and diagnostic mammography, it was determined to retire the LCD based on national coverage determination (NCD) 220.4. Therefore, the related coding guideline article is also being retired.

#### Effective date

The retirement of this LCD and related coding guideline article is effective for services rendered **on or after July** 

#### 31, 2019.

LCDs are available through the CMS Medicare coverage database at *https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx*.

A billing and coding article for an LCD (when present) may be found by selecting "Related Local Coverage Documents" in the "Section Navigation" drop-down menu at the top of the LCD page.

**Note**: To review active, future and retired LCDs, please *click here*.

## **Upcoming provider outreach and educational events**

#### Medicare Speaks 2019 Tampa

Date: August 20-21 Time: 8 a.m.-4:30 p.m. ET Type of Event: Face-to-face

https://medicare.fcso.com/Medicare\_Speaks/0438275.asp

#### View our complete calendar of events

https://medicare.fcso.com/Events/139814.asp

**Note**: Unless otherwise indicated, designated times for educational events are stated as ET, and the focus is to Florida, Puerto Rico, and the U.S. Virgin Islands.

#### Two easy ways to register

**Online** – Visit our provider training website at *First Coast University*, log on to your account and select the course you wish to register. Class materials are available under "My Courses" no later than one day before the event.

**First-time User?** Set up an account by completing *Create User Account Form* online. Providers who do not have yet a national provider identifier may enter "99999" in the NPI field. You will receive logon information within 72 hours of your request.

**Fax** – Providers without internet access may request a fax registration form through our Registration Hotline at 1-904-791-8103. Class materials will be faxed to you the day of the event.

#### **Please Note:**

Pre-registration is required for all teleconferences, webcasts and in-person educational seminars.

• Dates and times are subject to change prior to opening of event registration.

Registrant's Name:	
Registrant's Title:	
Provider's Name:	
Telephone Number:	
Email Address:	
Provider Address:	
City, State, ZIP Code:	

Keep checking our website, *https://medicare.fcso.com/*, for details and newly scheduled educational events (teleconferences, webcasts, etc.) or call the First Coast Provider Education Registration Hotline at 1-904-791-8103 to learn more about the about our newest training opportunities for providers.

#### Never miss a training opportunity

If you or your colleagues were unable to attend one of our past Medicare educational webcasts, you still have the opportunity to learn about the topics covered during the training session. Visit the First Coast Medicare training website, download the recording of the event, and listen to the webcast when you have the time.

#### Take advantage of 24-hour access to free online training

In addition to live training events, we also offer you the advantage of self-paced, free online courses that will allow you and your staff to train when and where it is most convenient for you. In addition, our comprehensive course catalog allows you to find the Medicare training that fits your specific needs, and several of our online courses offer CEUs. Learn more on the First Coast Medicare training website and explore our catalog of online courses.

Medicare Learning Network

go.cms.gov/mln

# MLN Connects®

The Centers for Medicare & Medicaid Services (CMS) *MLN Connects*<sup>®</sup> is an official *Medicare Learning Network*<sup>®</sup> (*MLN*) – branded product that contains a week's worth of news for Medicare fee-

for-service (FFS) providers. CMS sends these messages weekly to national health industry provider associations, who then disseminates the *MLN Connects*<sup>®</sup> to its membership as appropriate.

## MLN Connects® for June 27, 2019

MLN Connects® for Thursday, June 27, 2019

View this edition as a PDF 🔤

#### News

- Medicare Shared Savings Program: Submit Notice of Intent to Apply by June 28
- MIPS Data Validation and Audit for Performance Years 2017 and 2018

#### **Claims, Pricers & Codes**

FY 2020 ICD-10-CM Diagnosis Code Updates

#### Events

DMEPOS Competitive Bidding: Round 2021 Webcast

## MLN Connects® for July 11, 2019

#### MLN Connects® for Thursday, July 11, 2019

#### View this edition as a PDF

#### News

- New Medicare Card: Transition Period Ends in Less Than 6 Months
- HHS To Transform Care Delivery for Patients with Chronic Kidney Disease
- CMS Expands Coverage of Ambulatory Blood Pressure Monitoring
- Open Payments: Program Year 2018 Data
- SNF PPS Patient Driven Payment Model: Get Ready for Implementation on October 1

#### Events

- DMEPOS Competitive Bidding: Round 2021 Webcast Series
- Enrollment: Multi–Factor Authentication for I&A System Webcast — July 30

#### **MLN Matters® Articles**

- Medicare Plans to Modernize Payment Grouping and Code Editor Software
- Medicare Part A Skilled Nursing Facility (SNF) Prospective Payment System (PPS) Pricer Update FY 2020

Series

#### **MLN Matters® Articles**

- Quarterly Healthcare Common Procedure Coding System (HCPCS) Drug/Biological Code Changes – July 2019 Update — Revised
- Clarification of Billing and Payment Policies for Negative Pressure Wound Therapy (NPWT) Using a Disposable Device — Revised

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- October 2019 Quarterly Average Sales Price (ASP) Medicare Part B Drug Pricing Files and Revisions to Prior Quarterly Pricing Files
- Medicare Summary Notice (MSN) Changes to Assist Beneficiaries Enrolled in the Qualified Medicare Beneficiary (QMB) Program — Revised
- July 2019 Integrated Outpatient Code Editor (I/OCE) Specifications Version 20.2 — Revised
- July Quarterly Update for 2019 Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Fee Schedule — Revised
- Quarterly Update for Clinical Laboratory Fee Schedule and Laboratory Services Subject to Reasonable Charge Payment — Revised

#### Publications

- Get Your New Medicare Card
- Medicare Documentation Job Aid for Doctors of Chiropractic
- Medicare Preventive Services Revised

#### Multimedia

 CMS: Beyond the Policy Podcast: Throwback to HIMSS Conference

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## MLN Connects® – Special Edition for July 11, 2019

#### HHAs: CY 2020 and 2021 New Home Infusion Therapy Benefit and Payment and Policy Changes

On July 11, CMS issued a proposed rule [CMS-1711-P] that proposes routine updates to the home health payment rates for CY 2020, in accordance with existing statutory and regulatory requirements. This rule will also include:

- Proposal to modify the payment regulations pertaining to the content of the home health plan of care
- Proposal to allow therapist assistants to furnish maintenance therapy
- Proposal related to the split percentage payment approach under the Home Health Prospective Payment System (PPS)
- Proposals related to the implementation of the permanent home infusion therapy benefit in 2021

This proposed rule sets forth implementation of the Patient-Driven Groupings Model (PDGM), an alternate case-mix adjustment methodology, and a 30-day unit of payment as mandated by the Bipartisan Budget Act of 2018 (BBA of 2018). CMS projects that Medicare payments to Home Health Agencies (HHAs) in CY 2020 will increase in aggregate by 1.3 percent, or \$250 million, based on proposed policies. The increase reflects the effects of the 1.5 percent home health payment update percentage (\$290 million increase) mandated by BBA of 2018. It also reflects a 0.2 percent decrease in aggregate payments due to reductions made by the new rural add-on policy mandated by the BBA of 2018 for CY 2020 (i.e., an estimated \$40 million decrease in rural add-on payments). The rate updates also include adjustments for anticipated changes with implementation of the PDGM and a change to a 30-day unit of payment, the use of updated wage index data for the home health wage index, and updates to the fixed-dollar loss ratio to determine outlier payments.

In addition, the proposed rule includes:

- Proposed payment rate changes for home infusion therapy temporary transitional payments for CY 2020
- Payment proposals for new home infusion therapy



benefit for CY 2021

- Regulatory burden reduction Patients over paperwork and enhance and modernize program integrity
- Paraprofessional roles Improving access to care
- Home Health Quality Reporting Program Support MyHealthEData Initiative
- Home Health Value-Based Purchasing model

For More Information:

- Proposed Rule
- Press Release
- Home Health PPS website
- Home Health Quality Reporting Requirements webpage
- Home Health Value-Based Purchasing Model webpage

See the full text of this excerpted *CMS Fact Sheet* (issued July 11).

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#### Where do I find...

Looking for something specific and don't know where to find it? Find out how to perform routine tasks or locate information that visitors frequently visit our site to accomplish or find. Check out the "Where do I find" page.



## MLN Connects<sup>®</sup> for July 18, 2019

MLN Connects® for Thursday, July 18, 2019

#### View this edition as a PDF 🔤

#### News

- Is Your Vendor/Clearinghouse Submitting Your Claims with the MBI?
- DMEPOS Competitive Bidding: Round 2021 Bid Window is Open
- Nursing Homes: Updating Requirements for Arbitration Agreements and New Regulations
- CMS Proposes to Cover Acupuncture for Chronic Low Back Pain for Medicare Beneficiaries Enrolled in Approved Studies
- Quality Payment Program: 2018 MIPS Performance Feedback and Final Score
- Quality Payment Program Participation: Preliminary Data on 2018
- Physician Compare: 2017 Quality Payment Program Performance Information
- PEPPERs for HHAs, PHPs
- 2017 Physician and Other Supplier PUF
- 2017 Referring Provider DMEPOS PUF
- Qualified Medicare Beneficiary Billing Requirements
- Mass Casualty Triage White Paper and June Express
- Looking for Educational Materials?

#### Compliance

Cardiac Device Credits: Medicare Billing

#### **Events**

- DMEPOS Competitive Bidding: Round 2021 Webcast Series
- Enrollment: Multi–Factor Authentication for I&A System Webcast — July 30
- IRF Appeals Settlement Initiative Call August 13

#### **MLN Matters® Articles**

- Tropical Storm Barry and Medicare Disaster Related Louisiana Claims
- Reduce Risk of Opioid Overdose Deaths by Avoiding and Reducing Co-Prescribing Benzodiazepines
- Pre-Diabetes Services: Referring Patients to the Medicare Diabetes Prevention Program
- Emergency Medical Treatment and Labor Act (EMTALA) and the Born-Alive Infant Protection Act
- Changes to the Laboratory National Coverage Determination (NCD) Edit Software for October 2019
- Quarterly Update to the National Correct Coding Initiative (NCCI) Procedure-to-Procedure (PTP) Edits, Version 25.3 Effective October 1, 2019
- Quarterly Update for the Temporary Gap Period of the Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Competitive Bidding Program (CBP) - October 2019
- Update to Coverage of Intravenous Immune Globulin for Treatment of Primary Immune Deficiency Diseases in the Home
- July 2019 Update of the Ambulatory Surgical Center (ASC) Payment System
- Activation of Systematic Validation Edits for OPPS Providers with Multiple Service Locations — Revised

#### Publications

- Provider Compliance Tips for Respiratory Assistive Devices — Revised
- Provider Compliance Tips for Enteral Nutrition Revised

#### **Multimedia**

Post-Acute Care Call: Audio Recording and Transcript

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#### Medicare Learning Network®

The *Medicare Learning Network*<sup>®</sup> (*MLN*) is the home for education, information, and resources for the health care professional community. The *MLN* provides access to CMS Program information you need, when you need it, so you can focus more on providing care to your patients. Find out what the *MLN* has to offer you and your staff at *https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html*.

#### Back to Contents

## **Florida Contact Information**

## **Phone numbers**

#### **Provider Contant Center**

866-454-9007 877-660-1759 (speech and hearing impaired)

Electronic data interchange (EDI) 888-670-0940

Fax number (for general inquiries) 904-361-0696

Interactive voice response (IVR) system 877-847-4992

Provider enrollment 888-845-8614 877-660-1759 (TTY) FAX: 904-361-0737

#### The SPOT help desk

855-416-4199 email: FCSOSPOTHelp@FCSO.com

## Addresses

#### Claims

Medicare Part B Claims P.O. Box 2525 Jacksonville, FL 32231-0019

#### **Redeterminations**

Medicare Part B Redetermination P.O. Box 2360 Jacksonville, FL 32231-0018

#### **Redetermination of overpayments**

Overpayment Redetermination, Review Request P.O Box 45248 Jacksonville, FL 32232-5248

#### **Reconsiderations**

C2C Innovative Solutions, Inc. Part B QIC South Operations ATTN: Administration Manager PO Box 45300 Jacksonville, FL 32232-5300

#### **General inquiries**

General inquiry request P.O. Box 2360 Jacksonville, FL 32231-0018

Email: EDOC-CS-FLINQB@fcso.com>> Online form: https://medicare.fcso.com/Feedback/161670.asp

#### **Provider enrollment**

Provider Enrollment P.O. Box 3409 Mechanicsburg, PA 17055-1849

#### Special or overnight deliveries

Provider Enrollment 2020 Technology Parkway Suite 100 Mechanicsburg, PA 17055-1849

#### **Medical policy**

Medical Policy and Procedure P.O. Box 2078 Jacksonville, FL 32231-0048 Email: *medical.policy@fcso.com* 

#### Medicare secondary payer

Medicare Part B Secondary Payer Dept. P.O. Box 44078 Jacksonville, FL 32231-4078

#### Electronic data interchange (EDI)

Medicare EDI P.O. Box 44071 Jacksonville, FL 32231-4071

#### **Overpayments**

Medicare Part B Debt Recovery P.O. Box 44141 Jacksonville, FL 32231-4141

#### **Medicare Education and Outreach**

FAX: 904-361-0407 Email: elearning@fcso.com

#### Fraud and abuse

Fraud and abuse complaints P.O. Box 45087 Jacksonville, FL 32232-5087

#### **Freedom of Information Act requests**

FOIA Florida P.O. Box 2078 Jacksonville, FL 32231-2078

#### Overnight mail and/or special courier service

First Coast Service Options Inc. 532 Riverside Avenue Jacksonville, FL 32202-4914

## Websites

#### **Provider**

First Coast Service Options Inc. (First Coast), your CMScontracted Medicare administrative contractor https://medicare.fcso.com

Find your other contractors (e.g. DME, HHA, etc)

Centers for Medicare & Medicaid Services https://www.cms.gov

E-learning Center First Coast University

#### **Beneficiaries**

Centers for Medicare & Medicaid Services https://www.medicare.gov

## **U.S. Virgin Islands Contact Information**

## **Phone numbers**

#### **Provider Contact Center**

866-454-9007 877-660-1759 (speech and hearing impaired)

Electronic data interchange (EDI) 888-670-0940

Fax number (for general inquiries) 904-361-0696

Interactive voice response (IVR) system 877-847-4992

#### Provider enrollment 888-845-8614 877-660-1759 (TTY) FAX: 904-361-0737

The SPOT help desk 855-416-4199 Email: FCSOSPOTHelp@FCSO.com

## Addresses

#### Claims

Medicare Part B Claims P.O. Box 45098 Jacksonville, FL 32232-5098

Redeterminations Medicare Part B Redetermination P.O. Box 45024 Jacksonville, FL 32232-5024

#### **Redetermination of overpayments**

First Coast Service Options Inc. P.O Box 45091 Jacksonville, FL 32232-5091

#### **Reconsiderations**

C2C Innovative Solutions, Inc. Part B QIC South Operations ATTN: Administration Manager PO Box 45300 Jacksonville, FL 32232-5300

#### **General inquiries**

First Coast Service Options Inc. P.O. Box 45098 Jacksonville, FL 32232-5098 Email: EDOC-CS-FLINQB@fcso.com>> Online form: https://medicare.fcso.com/Feedback/161670.asp

#### **Provider enrollment**

CMS-855 Applications P. O. Box 3409 Mechanicsburg, PA 17055-1849

#### Special or overnight deliveries

Provider Enrollment 2020 Technology Parkway Suite 100 Mechanicsburg, PA 17055-1849

#### **Medical policy**

Medical Policy and Procedure P.O. Box 2078 Jacksonville, FL 32231-0048 Email: *medical.policy@fcso.com* 

#### Medicare secondary payer

Medicare Part B Secondary Payer Dept. P.O. Box 44078 Jacksonville, FL 32231-4078

#### Electronic data interchange (EDI)

Medicare EDI, 4C P.O. Box 44071 Jacksonville, FL 32231-4071

#### **Overpayments**

Medicare Part B Debt Recovery P.O. Box 45013 Jacksonville, FL 32232-5013

#### **Medicare Education and Outreach**

FAX: 904-361-0407 Email: elearning@fcso.com

#### Fraud and abuse

Fraud and abuse complaints P.O. Box 45087 Jacksonville, FL 32232-5087

#### **Freedom of Information Act requests**

FOIA USVI P.O. Box 45073 Jacksonville, FL 32231-5073

#### **Special courier service**

First Coast Service Options Inc. 532 Riverside Avenue Jacksonville, FL 32202-4914

## Websites

Provider First Coast Service Options Inc. (First Coast), your CMScontracted Medicare administrative contractor

#### https://medicare.fcso.com

Find your other contractors (e.g. DME, HHA, etc)

Centers for Medicare & Medicaid Services https://www.cms.gov

#### E-learning Center First Coast University

Beneficiaries

Centers for Medicare & Medicaid Services

https://www.medicare.gov

#### Back to Contents

## **Puerto Rico Contact Information**

### Phone numbers

Provider Contact Center 1-877-715-1921 1-888-216-8261 (speech and hearing impaired)

Electronic data interchange (EDI) 888-875-9779

Interactive voice response (IVR) system 877-847-4992

Provider enrollment 888-845-8614 877-660-1759 (TTY) FAX: 904-361-0737

The SPOT help desk 855-416-4199 email: FCSOSPOTHelp@FCSO.com

## Addresses

#### Claims

Medicare Part B Claims P.O. Box 45036 Jacksonville, FL 32232-5036

#### **Redeterminations**

Medicare Part B Redetermination P.O. Box 45056 Jacksonville, FL 32232-5056

#### **Redetermination of overpayments**

First Coast Service Options Inc. P.O Box 45015 Jacksonville, FL 32232-5015

#### **Reconsiderations**

C2C Innovative Solutions, Inc. Part B QIC South Operations ATTN: Administration Manager PO Box 45300 Jacksonville, FL 32232-5300

#### **General inquiries**

First Coast Service Options Inc. P.O. Box 45036 Jacksonville, FL 32232-5036

Email: EDOC-CS-PRINQB@fcso.com> Online form: https://medicare.fcso.com/Feedback/161670.asp

#### **Provider enrollment**

CMS-855 Applications P. O. Box 3409 Mechanicsburg, PA 17055-1849

#### Special or overnight deliveries

Provider Enrollment 2020 Technology Parkway Suite 100 Mechanicsburg, PA 17055-1849

#### **Medical policy**

Medical Policy and Procedure P.O. Box 2078 Jacksonville, FL 32231-0048 Email: *medical.policy@fcso.com* 

#### Medicare secondary payer

Medicare Part B Secondary Payer Dept. P.O. Box 44078 Jacksonville, FL 32231-4078

#### **Electronic data interchange (EDI)**

Medicare EDI P.O. Box 44071 Jacksonville, FL 32231-4071

#### **Overpayments**

Medicare Part B Debt Recovery P.O. Box 45040 Jacksonville, FL 32231-5040

#### **Medicare Education and Outreach**

FAX: 904-361-0407 Email: elearning@fcso.com

#### Fraud and abuse

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#### Freedom of Information Act requests

FOIA Puerto Rico P.O. Box 45092 Jacksonville, FL 32232-5092,

#### **Special courier service**

First Coast Service Options Inc. 532 Riverside Avenue Jacksonville, FL 32202-4914

## Websites

#### Provider

First Coast Service Options Inc. (First Coast), your CMScontracted Medicare administrative contractor https://medicare.fcso.com

#### Find your *other contractors* (e.g. DME, HHA, etc)

Centers for Medicare & Medicaid Services https://www.cms.gov

E-learning Center First Coast University

#### **Beneficiaries**

Centers for Medicare & Medicaid Services https://www.medicare.gov

## **Order form for Medicare Part B materials**

The following materials are available for purchase. To order these items, please complete and submit this form along with your check/money order payable to First Coast Service Options Inc. account # (use appropriate account number). Do not fax your order; it must be mailed.

Note: Payment for fee schedules cannot be combined with payment for other items; separate payments are required for purchases of items from different accounts.

	Item	Acct Number	Cost per item	Quantity	Total cost
	Part B subscription – The Medicare Part B jurisdiction N publications, in both Spanish and English, are available free of charge online at https://medicare.fcso.com/Publications_B/index. asp (English) or https://medicareespanol.fcso.com/ Publicaciones/ (Español). Nonprovider entities or providers who need additional copies may purchase an annual subscription. This subscription includes all issues published from October 2018 through September 2019.	40300260	\$33		
	<b>2019 fee schedule –</b> The Medicare Part B Physician and Nonphysician Practitioner Fee Schedules, effective for services rendered January 1 through December 31, 2019, are available free of charge online at https://medicare.fcso.com/Data_files/ (English) or https://medicareespanol.fcso.com/ Fichero_de_datos/ (Español). Additional copies are available for purchase. The fee schedules contain payment rates for all localities. These items do not include the payment rates for injectable drugs, clinical lab services, mammography screening, or DMEPOS items.	40300270	\$12		
	<b>Note:</b> Requests for hard copy paper disclosures will be completed as soon as CMS provides the direction to do so. Revisions to fees may occur; these revisions will be published in future editions of the Medicare Part B publication.				
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