Hurricane Maria and Medicare disaster-related U.S. Virgin Islands and Puerto Rico claims

Note: This article was revised on January 24, 2019, to advise providers that the public health emergency (PHE) declaration and Section 1135 waiver authority for the United States Virgin Islands expired on December 9, 2018. All other information remains the same. This information was previously published in the September 2018 Medicare A Connection, pages 4-6.

Provider type affected
This MLN Matters® Special Edition Article is intended for providers and suppliers who submit claims to Medicare Administrative Contractors (MACs) for services provided to Medicare beneficiaries in the United States Virgin Islands and the Commonwealth of Puerto Rico who were affected by Hurricane Maria.

Provider information available
On September 18, 2017, pursuant to the Robert T. Stafford Disaster Relief and Emergency Assistance Act, President Trump declared that, as a result of the effects of Hurricane Maria, an emergency exists in the United States Virgin Islands and the Commonwealth of Puerto Rico. Also on September 19, 2017, Secretary Price of the Department of Health & Human Services declared that a public health emergency (PHE) exists in the United States Virgin Islands and the Commonwealth of Puerto Rico and authorized waivers and modifications under Section 1135 of the Social Security Act (the Act), retroactive to September 16, 2017, for the United States Virgin Islands and retroactive to September 17, 2017, for the Commonwealth of Puerto Rico.

The PHE declaration and Section 1135 waiver authority for the U.S. Virgin Islands were renewed on December 15, 2017, renewed again on March 15, 2018, June 13, 2018, and again on September 11, 2018. The PHE and Section 1135 waiver authority for Puerto Rico were extended to March 15, 2018, and were extended again on March 16, 2018, to June 13, 2018. The PHE and Section 1135 waiver authority for Puerto Rico expired on June 13, 2018. The PHE declaration and Section 1135 waiver

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Articles included in the Medicare A Connection represent formal notice of coverage policies. Policies have or will take effect on the date given. Providers are expected to read, understand, and abide by the policies outlined within to ensure compliance with Medicare coverage and payment guidelines.

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authority for the United States Virgin Islands expired on December 9, 2018.

On September 19, 2017, the Administrator of the Centers for Medicare & Medicaid Services (CMS) authorized waivers under Section 1812(f) of the Social Security Act for the United States Virgin Islands and the Commonwealth of Puerto Rico, for those people who are evacuated, transferred, or otherwise dislocated as a result of the effect of Hurricane Maria in 2017.

Under Section 1135 or 1812(f) of the Social Security Act, the CMS has issued several blanket waivers in the impacted geographical areas of the United States Virgin Islands and the Commonwealth of Puerto Rico. These waivers will prevent gaps in access to care for beneficiaries impacted by the emergency. Providers do not need to apply for an individual waiver if a blanket waiver has been issued. Providers can request an individual Section 1135 waiver, if there is no blanket waiver, by following the instructions available at https://www.cms.gov/About-CMS/Agency-Information/Emergency/Downloads/Requesting-an-1135-Waiver-Updated-11-16-2016.pdf.

The most current waiver information can be found at https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Past-Emergencies/Hurricanes-and-tropical-storms.html. See the Background section of this article for more details.

Background

Section 1135 and Section 1812(f) Waivers

As a result of the aforementioned declaration, CMS has instructed the MACs as follows:

1. Change Request (CR) 6451 (Transmittal 1784, Publication 100-04) issued on July 31, 2009, applies to items and services furnished to Medicare beneficiaries within the United States Virgin Islands from September 16, 2017, and the Commonwealth of Puerto Rico from September 17, 2017, for the duration of the emergency. In accordance with CR6451, use of the “DR” condition code and the “CR” modifier are mandatory on claims for items and services for which Medicare payment is conditioned on the presence of a “formal waiver” including, but not necessarily limited to, waivers granted under either Section 1135 or Section 1812(f) of the Act.

2. The most current information can be found at https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Past-Emergencies/Hurricanes-and-tropical-storms.html. Medicare FFS Questions & Answers (Q&As) posted on that webpage and also referenced below are applicable for items and services furnished to Medicare beneficiaries within the United States Virgin Islands and the Commonwealth of Puerto Rico. These Q&As are displayed in two files:
   - One file addresses policies and procedures that are applicable without any Section 1135 or other formal waiver. These policies are always applicable in any kind of emergency or disaster, including the current emergency in the United States Virgin Islands and the Commonwealth of Puerto Rico.
   - Another file addresses policies and procedures that are applicable only with approved Section 1135 waivers or, when applicable, approved Section 1812(f) waivers. These Q&As are applicable for approved Section 1135 blanket waivers and approved individual 1135 waivers requested by providers and are effective September 16, 2017, for the United States Virgin Islands and September 17, 2017, for the Commonwealth of Puerto Rico.

In both cases, the links below will open the most current document. The date included in the document filename will change as new information is added, or existing information is revised.

a) Q&As applicable without any Section 1135 or other formal waiver are available at https://www.cms.gov/About-CMS/Agency-Information/Emergency/Downloads/Consolidated_Medicare_FFS_Emergency_QsAs.pdf.

b) Q&As applicable only with a Section 1135 waiver or, when applicable, a Section 1812(f) waiver, are available at https://www.cms.gov/About-CMS/Agency-Information/Emergency/Downloads/MedicareFFS-EmergencyQsAs1135Waiver.pdf.

Blanket waivers issued by CMS

Under the authority of Section 1135 (or, as noted below, Section 1812(f)), CMS has issued blanket waivers in the affected area of the United States Virgin Islands and Commonwealth of Puerto Rico. Individual facilities do not need to apply for the following approved blanket waivers.

Skilled nursing facilities

- Section 1812(f): Waiver of the requirement for a 3-day
prior hospitalization for coverage of a skilled nursing facility (SNF) stay provides temporary emergency coverage of SNF services without a qualifying hospital stay, for those people who are evacuated, transferred, or otherwise dislocated as a result of the effect of Hurricane Maria in the United States Virgin Islands and the Commonwealth of Puerto Rico in 2017. In addition, for certain beneficiaries who recently exhausted their SNF benefits, it authorizes renewed SNF coverage without first having to start a new benefit period. (Blanket waiver for all impacted facilities)

- 42 CFR 483.20: Waiver provides relief to Skilled Nursing Facilities on the timeframe requirements for Minimum Data Set assessments and transmission. (Blanket waiver for all impacted facilities)

**Home health agencies**

- 42 CFR 484.20(c)(1): This waiver provides relief to Home Health Agencies on the timeframes related to OASIS Transmission. (Blanket waiver for all impacted agencies)

**Critical access hospitals**

This action waives the requirements that Critical Access Hospitals limit the number of beds to 25, and that the length of stay be limited to 96 hours. (Blanket waiver for all impacted hospitals)

**Housing acute care patients in excluded distinct part units**

CMS has determined it is appropriate to issue a blanket waiver to IPPS hospitals that, as a result of Hurricane Maria, need to house acute care inpatients in excluded distinct part units, where the distinct part unit’s beds are appropriate for acute care inpatient. The IPPS hospital should bill for the care and annotate the patient’s medical record to indicate the patient is an acute care inpatient being housed in the excluded unit because of capacity issues related to Hurricane Maria. (Blanket waiver for all IPPS hospitals located in the affected areas that need to use distinct part beds for acute care patients as a result of the hurricane.)

**Care for Excluded Inpatient Psychiatric Unit Patients in the Acute Care Unit of a Hospital**

CMS has determined it is appropriate to issue a blanket waiver to IPPS and other acute care hospitals with excluded distinct part inpatient psychiatric units that, as a result of Hurricane Maria, need to relocate inpatients from the excluded distinct part psychiatric unit to an acute care bed and unit. The hospital should continue to bill for inpatient psychiatric services under the inpatient psychiatric facility prospective payment system for such patients and annotate the medical record to indicate the patient is a psychiatric inpatient being cared for in an acute care bed because of capacity or other exigent circumstances related to the hurricane. This waiver may be utilized where the hospital’s acute care beds are appropriate for psychiatric patients and the staff and environment are conducive to safe care. For psychiatric patients, this includes assessment of the acute care bed and unit location to ensure those patients at risk of harm to self and others are safely cared for.

**Care for excluded inpatient rehabilitation unit patients in the acute care unit of a hospital**

CMS has determined it is appropriate to issue a blanket waiver to IPPS and other acute care hospitals with excluded distinct part inpatient rehabilitation units that, as a result of Hurricane Maria, need to relocate inpatients from the excluded distinct part rehabilitation unit to an acute care bed and unit. The hospital should continue to bill for inpatient rehabilitation services under the inpatient rehabilitation facility prospective payment system for such patients and annotate the medical record to indicate the patient is a rehabilitation inpatient being cared for in an acute care bed because of capacity or other exigent circumstances related to the hurricane. This waiver may be utilized where the hospital’s acute care beds are appropriate for providing care to rehabilitation patients and such patients continue to receive intensive rehabilitation services.

**Emergency durable medical equipment, prosthetics, orthotics, and supplies for Medicare beneficiaries impacted by an emergency or disaster**

As a result of Hurricane Maria, CMS has determined it is appropriate to issue a blanket waiver to suppliers of durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) where DMEPOS is lost, destroyed, irreparably damaged, or otherwise rendered unusable. Under this waiver, the face-to-face requirement, a new physician’s order, and new medical necessity documentation are not required for replacement. Suppliers must still include a narrative description on the claim explaining the reason why the equipment must be replaced and are reminded to maintain documentation indicating that the DMEPOS was lost, destroyed, irreparably damaged or otherwise rendered unusable as a result of the hurricane.


**Appeal administrative relief for areas affected by Hurricane Maria**

If you were affected by Hurricane Maria and are unable to file an appeal within 120 days from the date of receipt of the Remittance Advice (RA) that lists the initial determination or will have an extended period of non-receipt of remittance advices that will impact your ability to file an appeal, please contact your Medicare Administrative Contractor.
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from page 4

Replacement prescription fills
Medicare payment may be permitted for replacement prescription fills (for a quantity up to the amount originally dispensed) of covered Part B drugs in circumstances where dispensed medication has been lost or otherwise rendered unusable by damage due to the emergency.

Applicability of reporting requirements for inpatient psychiatric facilities, skilled nursing facilities, home health agencies, hospices, inpatient rehabilitation facilities, ambulatory surgical centers, and renal dialysis facilities affected by Hurricane Maria

CMS is granting exceptions under certain Medicare quality reporting and value-based purchasing programs to inpatient psychiatric facilities, skilled nursing facilities, home health agencies, hospices, inpatient rehabilitation facilities, renal dialysis facilities, and ambulatory surgical centers located in areas affected by Hurricane Maria due to the devastating impact of the storm. These providers will be granted exceptions without having to submit an Extraordinary Circumstances Exceptions (ECE) request if they are located in one of the 78 Puerto Rico municipios or one of the three U.S. Virgin Islands county-equivalents, all of which have been designated by the Federal Emergency Management Agency (FEMA) as a major disaster municipio or county-equivalent.

The scope and duration of the exception under each Medicare quality reporting program is described in the memorandum that CMS posted September 25, 2017, however, all of the exceptions are being granted to assist these providers while they direct their resources toward caring for their patients and repairing structural damages to facilities.

Requesting an 1135 waiver
Information for requesting an 1135 waiver, when a blanket waiver hasn’t been approved, can be found at https://www.cms.gov/About-CMS/Agency-Information/Emergency/Downloads/Requesting-an-1135-Waiver-Updated-11-16-2016.pdf.

Additional information
If you have questions, your MACs may have more information. Find their website at https://go.cms.gov/MAC-website-list.

The Centers for Disease Control and Prevention released ICD-10-CM coding advice to report healthcare encounters in the hurricane aftermath.

Providers may also want to review the CMS Emergency and Preparedness webpage at https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/EPRO-Home.html.


Document history

<table>
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<tr>
<th>Date of change</th>
<th>Description</th>
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<tbody>
<tr>
<td>January 24, 2019</td>
<td>This article was revised to advise providers that the PHE declaration and Section 1135 waiver authority for the United States Virgin Islands expired on December 9, 2018. All other information remains the same.</td>
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<tr>
<td>September 13, 2018</td>
<td>The article was revised September 13, 2018, to advise providers that the PHE declaration and Section 1135 waiver authority for the U.S. Virgin Islands were renewed again September 11, 2018. All other information is unchanged.</td>
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<td>July 25, 2018</td>
<td>This article was revised to advise providers that the PHE declaration and Section 1135 waiver authority for the U.S. Virgin Islands were renewed again June 13, 2018. The PHE and Section 1135 waiver authority for Puerto Rico expired June 13, 2018. The article was updated October 2, 2017, to include the section 'Applicability of reporting requirements for inpatient psychiatric facilities, skilled nursing facilities, home health agencies, hospices, inpatient rehabilitation facilities, ambulatory surgical centers, and renal dialysis facilities affected by Hurricane Maria.' All other information remains the same.</td>
</tr>
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<td>October 2, 2017</td>
<td>The article was updated October 2, 2017, to include the section 'Applicability of reporting requirements for inpatient psychiatric facilities, skilled nursing facilities, home health agencies, hospices, inpatient rehabilitation facilities, ambulatory surgical centers, and renal dialysis facilities affected by Hurricane Maria.' All other information remains the same.</td>
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This section of Medicare A Connection features summaries of new and revised local coverage determinations (LCDs) developed as a result of either local medical review or comprehensive data analysis initiatives. These initiatives are designed to ensure the appropriateness of medical care and to make sure that the Medicare administrative contractor (MAC) jurisdiction N (JN) Part A LCDs and review guidelines are consistent with accepted standards of medical practice.

Refer to our LCDs/Medical Coverage web page at https://medicare.fcso.com/Landing/139800.asp for full-text LCDs, including final LCDs, draft LCDs available for comment, LCD statuses, and LCD comment/response summaries.

Effective and notice dates
Effective dates are provided in each LCD, and are based on the date services are furnished unless otherwise noted in the LCD. Medicare contractors are required to offer a 45-day notice period for LCDs; the date the LCD is posted to the website is considered the notice date.

Electronic notification
To receive quick, automatic notification when new and revised LCDs are posted to the website, subscribe to the First Coast eNews mailing list. Simply go to https://medicare.fcso.com/Header/137525.asp, enter your email address and select the subscription option that best meets your needs.

More information
For more information, or, if you do not have internet access, to obtain a hardcopy of a specific LCD, contact Medical Policy at:

Medical Policy and Procedures
PO Box 2078
Jacksonville, FL 32231-0048

Looking for LCDs?
Would you like to find local coverage determinations (LCD) in 10 seconds or less? First Coast’s LCD lookup, available at https://medicare.fcso.com/coverage_find_lcds_and_ncds/lcd_search.asp, helps you find the coverage information you need quickly and easily. Just enter a procedure code, keyword, or the LCD’s “L number,” click the corresponding button, and the application will automatically display links to any LCDs applicable to the parameters you specified. Best of all, depending upon the speed of your internet connection, the LCD search process can be completed in less than 10 seconds.

Advance beneficiary notice
Modifier GZ must be used when physicians, practitioners, or suppliers want to indicate that they expect that Medicare will deny an item or service as not reasonable and necessary and they have not had an advance beneficiary notification (ABN) signed by the beneficiary.

Note: Line items submitted with the modifier GZ will be automatically denied and will not be subject to complex medical review.

Modifier GA must be used when physicians, practitioners, or suppliers want to indicate that they expect that Medicare will deny a service as not reasonable and necessary and they do have on file an ABN signed by the beneficiary.

All claims not meeting medical necessity of a local coverage determination must append the billed service with modifier GA or GZ.

Find fees faster: Try First Coast’s fee schedule lookup
Find the fee schedule information you need fast - with First Coast’s fee schedule lookup, located at http://medicare.fcso.com/fee_schedule.asp. This exclusive online resource features an intuitive interface that allows you to search for fee information by procedure code. Plus, you can find any associated local coverage determinations (LCDs) with just the click of a button.
Local Coverage Determinations

New LCDs

Noncovered service - 4kscore test algorithm – new Part A and Part B LCD

LCD ID number: L37798 (Florida/Puerto Rico/U.S. Virgin Islands)
The local coverage determination (LCD) for noncovered service – 4kscore test algorithm was developed to communicate the non-coverage for the 4Kscore assay (Current Procedural Terminology [CPT®] code 81539).

Effective date
This new LCD is effective for services rendered on or after March 18, 2019. LCDs are available through the CMS Medicare coverage database at https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx.

Revisions to LCDs

Frequency of hemodialysis – new Part A and Part B LCD

LCD ID number: L37564 (Florida/Puerto Rico/U.S. Virgin Islands)
The local coverage determination (LCD) for frequency of hemodialysis and the “Coding and Billing Article” were displayed on the Centers for Medicare & Medicaid Services (CMS) Medicare Coverage Database (MCD) on January 10, 2019 for a 45-day notice period, with an original effective date of February 25, 2019. The LCD original effective date has been changed to March 1, 2019 and it will be displayed on the MCD on February 21, 2019. The original effective date was the only change made to this LCD. Furthermore, in creating this new LCD, the current LCD for frequency of hemodialysis services (L33970) and the companion “Coding Guidelines” will be retired when this new LCD and “Coding and Billing Article” becomes effective.

Effective date
This new LCD and related “Coding and Billing Article” is effective for services rendered on or after March 1, 2019. LCDs are available through the CMS Medicare coverage database at https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx.

Psychiatric inpatient hospitalization – revision to the Part A LCD

LCD ID number: L33975 (Florida/Puerto Rico/U.S. Virgin Islands)
Based on review of the local coverage determination (LCD) for psychiatric inpatient hospitalization, grammatical and formatting errors were corrected throughout the LCD. In addition, it was determined that some of the italicized language in the “Coverage Indications, Limitations, and/or Medical Necessity” and “Documentation Requirements” sections of the LCD do not represent direct quotations from some of the Centers for Medicare & Medicaid Services (CMS) sources listed in the LCD; therefore, this LCD is being revised to assure consistency with the CMS sources.

Effective date
The LCD revision related to grammatical and formatting errors is effective for claims processed on or after January 24, 2019. The LCD revision related to the CMS sources is effective for services rendered on or after January 24, 2019. LCDs are available through the CMS Medicare coverage database at https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx.

A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.
Local Coverage Determinations

Polysomnography and sleep testing – revision to the Part A and Part B LCD

LCD ID number: L33405 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on review of the local coverage determination (LCD) for polysomnography and sleep testing, the “Sources of Information” section of the LCD was updated to add multiple published sources. The content of the LCD has not been changed due to these additions.

Effective date

This LCD revision is effective for claims processed on or after January 22, 2019.

CYP2C19, CYP2D6, CYP2C9, and VKORC1 genetic testing – revision to the Part A and Part B LCD

LCD ID number: L35698 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on review of the local coverage determination (LCD) for CYP2C19, CYP2D6, CYP2C9, and VKORC1 genetic testing, formatting errors were corrected throughout the LCD. In addition, it was determined that some of the italicized language in the “Coverage Indications, Limitations, and/or Medical Necessity” section of the LCD do not represent direct quotations from some of the Centers for Medicare & Medicaid Services (CMS) sources listed in the LCD; therefore, this LCD is being revised to assure consistency with the CMS sources.

Effective date

The LCD revision related to formatting errors is effective for claims processed on or after January 22, 2019.

The LCD revision related to the CMS sources is effective for services rendered on or after January 22, 2019.


A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.

Diagnostic colonoscopy – revision to the Part A and Part B LCD

LCD ID number: L33671 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on review of the local coverage determination (LCD) for diagnostic colonoscopy, grammatical errors were corrected. In addition, the “Sources of Information” section of the LCD was revised to update the sources.

Effective date

The LCD revision related to grammatical errors is effective for claims processed on or after January 29, 2019.

The LCD revision related to sources is effective for services rendered on or after January 29, 2019.


A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.
Local Coverage Determinations

Treatment of varicose veins of the lower extremity – revision to the Part A and Part B LCD

**LCD ID number: L33762 (Florida/Puerto Rico/ U.S. Virgin Islands)**

Based on a review of the local coverage determination (LCD) for treatment of varicose veins of the lower extremity, grammatical errors were corrected. In addition, based on change request (CR) 10901, the “Centers for Medicare & Medicaid Services (CMS) National Coverage Policy” and “Training and Qualifications” sections of the LCD were revised to update the section number for Pub. 100-08, Chapter 13 from Section 5.1 to Section 13.5.4.

**Effective date**
The LCD revision related to grammatical errors is effective for claims processed on or after January 22, 2019. The LCD revision related to CR 10901 is effective for claims processed on or after January 8, 2019, for services rendered on or after September 26, 2018.


A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

**Note:** To review active, future and retired LCDs, please click here.

Special histochemical stains & immunohistochemical stains – revision to the Part A and Part B LCD

**LCD ID number: L36234 (Florida/Puerto Rico/ U.S. Virgin Islands)**

Based on a review of the local coverage determination (LCD) for special histochemical stains & immunohistochemical stains, grammatical errors were corrected. In addition, the “Coverage Indications, Limitations, and/or Medical Necessity” section of the LCD was revised under subtitle “Special Stains and/or IHC for Prostate Pathology” to change “=3+4=7” to “≥3+4=7” and “=4+3=7” to “≥4+3=7”.

**Effective date**
This LCD revision is effective for claims processed on or after January 22, 2019. LCDs are available through the CMS Medicare coverage database at [https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx](https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx).

A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

**Note:** To review active, future and retired LCDs, please click here.

Transcranial magnetic stimulation for major depressive disorder – revision to the Part A and Part B LCD

**LCD ID number: L34522 (Florida/Puerto Rico/ U.S. Virgin Islands)**

Based on a review of the local coverage determination (LCD) for transcranial magnetic stimulation for major depressive disorder, grammatical errors were corrected and the “Sources of Information” section of the LCD was revised to alphabetize the references. In addition, based on change request (CR) 10901, the “Coverage Indications, Limitations, and/or Medical Necessity” section of the LCD was revised to update the section number for Pub. 100-08, Chapter 13, from Section 13.5.1 to Section 13.5.4. Also, “Pub. 100-08, Chapter 13, Section 13.5.4” was added to the “Centers for Medicare & Medicaid Services (CMS) National Coverage Policy” section of the LCD.

**Effective date**
The LCD revisions related to grammatical errors and the references in the “Sources of Information” section of the LCD are effective for claims processed on or after January 22, 2019. The LCD revision related to CR 10901 is effective for claims processed on or after January 8, 2019, for services rendered on or after September 26, 2018.


A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

**Note:** To review active, future and retired LCDs, please click here.
Local Coverage Determinations

Magnetic resonance angiography – revision to the Part A and Part B LCD

LCD ID number: L34372 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on a review of the local coverage determination (LCD) for magnetic resonance angiography, grammatical errors were corrected throughout the LCD. Also, it was determined that some of the italicized language in the “Coverage Indications, Limitations, and/or Medical Necessity” section of the LCD does not represent direct quotations from some of the Centers for Medicare & Medicaid Services (CMS) sources listed in the LCD; therefore, this LCD is being revised to assure consistency with the CMS sources.

Effective date

The LCD revision related to grammatical errors is effective for claims processed on or after January 22, 2019.

The LCD revision related to the CMS sources is effective for services rendered on or after January 22, 2019. LCDs are available through the CMS Medicare coverage database at https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx.

A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.

Wireless capsule endoscopy – revision to the Part A and Part B LCD

LCD ID number: L33774 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on a review of the local coverage determination (LCD) for wireless capsule endoscopy, grammatical errors were corrected. In addition, based on change request (CR) 10901, the “Centers for Medicare & Medicaid Services (CMS) National Coverage Policy” section of the LCD was revised to update the section number for Pub. 100-08, Chapter 13 from Section 5.1 to Section 13.5.4.

Effective date

The LCD revision related to grammatical errors is effective for claims processed on or after January 22, 2019. The LCD revision related to CR 10901 is effective for claims processed on or after January 8, 2019, for services rendered on or after September 26, 2018. LCDs are available through the CMS Medicare coverage database at https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx.

A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.

Bone mineral density studies – revision to the Part A and Part B LCD

LCD ID number: L36356 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on a review of the local coverage determination (LCD) for bone mineral density studies, grammatical errors were identified and corrected. In addition, the “Sources of Information” section of the LCD was updated to add an additional reference.

Effective date

This LCD revision is effective for claims processed on or after February 5, 2019. LCDs are available through the CMS Medicare coverage database at https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx.

A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.
Viscosupplementation therapy for the knee – revision to
the Part A and Part B LCD

LCD ID number: L33767 (Florida/Puerto Rico/
U.S. Virgin Islands)
Based on change request (CR) 10901, the local coverage
determination (LCD) for viscosupplementation therapy
for the knee was revised. The “CMS National Coverage
Policy” section of the LCD was revised to update the
section number for Pub. 100-08, Chapter 13 from Section
5.1 to Section 13.5.4.

Effective date
This LCD revision is effective for claims processed on or
after January 8, 2019, for services rendered on or after
September 26, 2018. LCDs are available through the
gov/medicare-coverage-database/overview-and-quick-
search.aspx.

A coding article for an LCD (when present) may be found
by selecting “Related Local Coverage Documents” in the
“Section Navigation” drop-down menu at the top of the
LCD page.

Note: To review active, future and retired LCDs, please
click here.

Spinal cord stimulation for chronic pain – revision to the
Part A and Part B LCD

LCD ID number: L36035 (Florida/Puerto Rico/
U.S. Virgin Islands)
Based on review of the local coverage determination
(LCD) and related “Coding Guidelines” article for spinal
cord stimulation for chronic pain, grammatical errors
were identified and corrected. Also, in the second bullet under
the “Limitations” section of the LCD, “item A” was replaced
with “Implanted Peripheral Nerve Stimulators” to be
consistent with National Coverage Determination (NCD)
160.7 language. In addition, based on change request
(CR) 10901, the “Training and Qualifications” section of the
LCD was revised to update the section number for Pub.
100-08, Chapter 13, from Section 5.1 to Section 13.5.4.
Also, "Pub. 100-08, Chapter 13, Section 13.5.4" was
added to the “Centers for Medicare and Medicaid Services
(CMS) National Coverage Policy” section of the LCD.

Effective date
The LCD and “Coding Guideline” article revision related
to grammatical errors and NCD 160.7 language is effective
for claims processed on or after January 22, 2019.
The LCD revision related to CR 10901 is effective for
claims processed on or after January 8, 2019, for
services rendered on or after September 26, 2018.
LCDs are available through the CMS Medicare coverage
database at https://www.cms.gov/medicare-coverage-

A coding article for an LCD (when present) may be found
by selecting “Related Local Coverage Documents” in the
“Section Navigation” drop-down menu at the top of the
LCD page.

Note: To review active, future and retired LCDs, please
click here.

Scanning computerized ophthalmic diagnostic imaging
(SCODI) – revision to the Part A and Part B LCD

LCD ID number: L33751 (Florida/Puerto Rico/
U.S. Virgin Islands)
Based on a review of the local coverage determination
(LCD) for scanning computerized ophthalmic diagnostic
imaging (SCODI), grammatical errors were corrected. Also,
based on change request (CR) 10901, the “Coverage
Indications, Limitations, and/or Medical Necessity” section
of the LCD was revised to update the section number
for Pub. 100-08, Chapter 13, from Section 13.5.1 to
Section 13.5.4. In addition, "Pub. 100-08, Chapter 13,
Section 13.5.4" was added to the "Centers for Medicare
& Medicaid Services (CMS) National Coverage Policy"
section of the LCD.

Effective date
The LCD revision related to grammatical errors is effective
for claims processed on or after January 29, 2019.
The LCD revision related to CR 10901 is effective for
claims processed on or after January 8, 2019, for
services rendered on or after September 26, 2018.
LCDs are available through the CMS Medicare coverage
database at https://www.cms.gov/medicare-coverage-

A coding article for an LCD (when present) may be found
by selecting “Related Local Coverage Documents” in the “Section
Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please
click here.
Electroretinography — revision to the Part A and Part B LCD

LCD ID number: L37398 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on a review of the local coverage determination (LCD) for electroretinography, grammatical errors were corrected. In addition, based on change request (CR) 10901, the “Centers for Medicare & Medicaid Services (CMS) National Coverage Policy” and “Coverage Indications, Limitations, and/or Medical Necessity” sections of the LCD were revised to update the section number for Pub. 100-08, Chapter 13, from Section 13.5.1 to Section 13.5.4.

Effective date
The LCD revision related to grammatical errors is effective for claims processed on or after January 29, 2019.
The LCD revision related to CR 10901 is effective for claims processed on or after January 8, 2019, for services rendered on or after September 26, 2018.


A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.

Allergy testing — revision to the Part A and Part B LCD

LCD ID number: L33261 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on a review of the local coverage determination (LCD) for allergy testing, Current Procedural Terminology (CPT®) code 86005 was removed from the “ICD-10 Codes that DO NOT Support Medical Necessity” section of the LCD as this service is a non-specific screening test that does not identify a specific antigen, and is not covered. In addition, the “Coding Guideline” attachment was revised to delete CPT® code 95075 and replace it with CPT codes 95076 and 95079. Also, the asterisked statement was updated to be consistent with NCD 110.12 language.

Effective date
The LCD revision related to CPT® code 86005 is effective for claims processed on or after February 7, 2019.
The “Coding Guideline” attachment revision related to CPT code 95075 is effective for claims processed on or after February 7, 2019, for services rendered on or after January 1, 2013.


A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.

Colorectal cancer screening – revision to the Part A and Part B LCD

LCD ID number: L36355 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on a review of the local coverage determination (LCD) for colorectal cancer screening, grammatical and formatting errors were corrected throughout the LCD. Also, it was determined that some of the italicized language in the “Coverage Indications, Limitations, and/or Medical Necessity” section of the LCD does not represent direct quotations from some of the Centers for Medicare & Medicaid Services (CMS) sources listed in the LCD; therefore, this LCD is being revised to assure consistency with the CMS sources.

Effective date
The LCD revision related to grammatical and formatting errors is effective for claims processed on or after February 7, 2019.
The LCD revision related to the CMS sources is effective for services rendered on or after January 22, 2019.


A coding article for an LCD (when present) may be found by selecting “Related Local Coverage Documents” in the “Section Navigation” drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.
Cardiology – non-emergent outpatient testing: exercise stress test, stress echo, MPI SPECT, and cardiac PET – revision to the Part A and Part B LCD

LCD ID number: L36209 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on a review of the local coverage determination (LCD) for cardiology – non-emergent outpatient testing: exercise stress test, stress echo, MPI SPECT, and cardiac PET, grammatical errors were corrected. Also, based on change request (CR) 10901, the "Limitations" section of the LCD was revised to update the section number for Pub. 100-08, Chapter 13, from Section 13.5.1 to Section 13.5.4. In addition, "Pub. 100-08, Chapter 13, Section 13.5.4" was added to the "Centers for Medicare & Medicaid Services (CMS) National Coverage Policy" section of the LCD.

Effective date

The LCD revision related to grammatical errors is effective for claims processed on or after January 31, 2019.

The LCD revision related to CR 10901 is effective for claims processed on or after January 8, 2019, for services rendered on or after September 26, 2018.


A coding article for an LCD (when present) may be found by selecting "Related Local Coverage Documents" in the "Section Navigation" drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.

Duplex scan of lower extremity arteries – revision to the Part A and Part B LCD

LCD ID number: L33667 (Florida/Puerto Rico/ U.S. Virgin Islands)

Based on an external correspondence, the local coverage determination (LCD) for duplex scan of lower extremity arteries was revised to add ICD-10-CM diagnosis code ranges S91.001A – S91.001S and S91.002A – S91.002S to the "ICD-10 Codes that Support Medical Necessity" section of the LCD.

In addition, based on change request (CR) 10901, the "TRAINING REQUIREMENTS" and "Centers for Medicare & Medicaid Services (CMS) National Coverage Policy" sections of the LCD were revised to update the section number for Pub. 100-08, Chapter 13 from Section 13.5.1 to Section 13.5.4. Also, the "TRAINING REQUIREMENTS" section of the LCD was revised to update the language to be consistent with this CMS source.

Effective date

The LCD revision related to the addition of diagnoses is effective for claims processed on or after January 29, 2019, for services rendered on or after October 1, 2015.

The LCD revision related to CR 10901 is effective for claims processed on or after January 8, 2019, for services rendered on or after September 26, 2018.


A coding article for an LCD (when present) may be found by selecting "Related Local Coverage Documents" in the "Section Navigation" drop-down menu at the top of the LCD page.

Note: To review active, future and retired LCDs, please click here.
Quarterly Update to the Medicare Physician Fee Schedule Database (MPFSDB) - April 2019 Update

Provider type affected
This MLN Matters Article is for physicians, providers and suppliers billing Medicare Administrative Contractors (MACs) for services provided to Medicare beneficiaries.

Provider action needed
This article informs you that the Centers for Medicare & Medicaid Services (CMS) has issued payment files to the MACs based upon the 2019 Medicare Physician Fee Schedule (MPFS) Final Rule. CR 11163 amends those payment files. Please be sure your billing staffs are aware of these changes.

Background

Below is a summary of the changes for the April update to the 2019 Medicare Physician Fee Schedule Database (MPFSD). These changes are effective for dates of service on and after January 1, 2019. CMS has added new HCPCS codes (G2001-G2009 and G2013-G2015) to the 2019 MPFSD and updated another code (G9987) as shown in the table below. CMS communicated instructions for these new codes (G2001-G2009 and G2013-G2015) through a separate CR (CR 10907). Please consult MLN Matters article MM10907 at https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/MM10907.pdf for these instructions and other information.

Table: April Updates to the 2019 MPFSD

<table>
<thead>
<tr>
<th>HCPCS</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>G9987</td>
<td>Assistant Surgery, Co-Surgeon, &amp; Team Surgeon indicator = 9</td>
</tr>
<tr>
<td>G2001</td>
<td>All MPFS indicators and RVUs = 99341</td>
</tr>
<tr>
<td>G2002</td>
<td>All MPFS indicators and RVUs = 99342</td>
</tr>
<tr>
<td>G2003</td>
<td>All MPFS indicators and RVUs = 99343</td>
</tr>
<tr>
<td>G2004</td>
<td>All MPFS indicators and RVUs = 99344</td>
</tr>
<tr>
<td>G2005</td>
<td>All MPFS indicators and RVUs = 99345</td>
</tr>
</tbody>
</table>

Note: MACs will not search their files to retract payment for claims already paid or to retroactively pay claims. However, MACs will adjust claims that you bring to their attention.

Additional information

If you have questions, your MACs may have more information. Find their website at https://go.cms.gov/MAC-website-list.

Document history
<table>
<thead>
<tr>
<th>Date of change</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>February 8, 2019</td>
<td>Initial article released.</td>
</tr>
</tbody>
</table>

MLN Matters® Number: MM11163
Related CR Release Date: February 1, 2019
Related CR Transmittal Number: R4234CP
Related Change Request (CR) Number: 11163
Effective Date: January 1, 2019
Implementation Date: April 1, 2019

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New local coverage determinations process

**Note:** We revised the article on February 14, 2019, to reflect the revised CR 10901 issued on February 12, 2019, that includes changes to the updates in Chapter 13 of the Medicare Program Integrity Manual. The CR changed the effective date to October 3, 2018, we made that change in the article. CMS also revised the CR release date, transmittal number, and the web address of the CR. All other information remains the same. This information was previously published in the January 2019 Medicare A Connection, pages 12-14.

**Provider type affected**

This MLN Matters Article is intended for physicians, providers, and suppliers billing Medicare Administrative Contractors (MACs) for services provided to Medicare beneficiaries.

**Provider action needed**

CR 10901 notifies MACs that, in accordance with Section 4009 of H.R. 34-21st Century Cures Act (Public Law No: 114-255), the Centers for Medicare & Medicaid Services (CMS) is updating the “Medicare Program Integrity Manual” with detailed changes to the LCD process. You should ensure that your staffs are aware of these changes.

**Background**

Through feedback received in the proposed Calendar Year (CY) 2018 Physician Fee Schedule (PFS) Rule (82 FR 33950), and through meetings and correspondence; stakeholders, including providers and health care associations, have provided CMS with valuable insight regarding modernization of the LCD process.

Most stakeholders acknowledged that the local coverage process is an important means to provide decisions related to the items and services that benefit Medicare’s beneficiaries and to ensure beneficiary access to life saving and medically necessary products and procedures. However, there is concern about the lack of local coverage process transparency, including notifying stakeholders of proposed revisions to, and drafting of, new LCDs.

Additional stakeholder concerns include: ineffective MAC processes for soliciting from, and providing to, stakeholders feedback on information provided during open public meetings, a lack of non-physician representation on Contractor Advisory Committees (CACs), and concerns that CAC meetings are not open to the public.

In CR10901, the revisions to the Medicare Program Integrity Manual, Chapter 13, CMS is revising instructions to MACs, reflecting policy process changes in response to the new statutory (21st century Cures Act) requirements and to the stakeholder comments. These changes will help to increase transparency, clarity, consistency, reduce provider burden and enhance public relations while retaining the ability to be responsive to local clinical and coverage policy concerns.

The 2016 21st Century Cures Act included changes to the LCD process, adding language to 1862(l)(5)(D) of the Social Security Act (the Act) to describe the LCD process. Section 1862(l)(5)(D), of the Act requires each MAC that develops an LCD to make available on their website, at least 45 days before the effective date of such determination, the following information:

- Such determination in its entirety
- Where and when the proposed determination was first made public
- Hyperlinks to the proposed determination and a response to comments submitted to the MAC with respect to such proposed determination
- A summary of evidence that was considered by the contractor during the development of such determination and a list of the sources of such evidence
- An explanation of the rationale that supports such determination

CMS revamped the format of the manual so that it could be used as a roadmap to understand the steps of the local coverage process, which enable stakeholders to effectively engage in the process. This transparency also carries through to the reconsideration process, which is a process by which stakeholders can request a MAC take a second look at an existing decision using evidence that has developed since its first review.

The manual also sets forth consistent requirements for communication to providers and other stakeholders to occur at predictable milestones so anyone with an interest in the local policy can stay informed as the policy moves through the process.

**NEW LCD process**

The key parts of the new LCD process are summarized as follows:

1. **The New LCD Process**

   The New LCD Process may begin with informal meetings in which interested parties within the MAC’s jurisdiction can discuss potential LCD requests. These educational meetings, which are not required, can be held either in person, using web-based technologies, or via teleconference, which allow discussions before requestors submit a formal request.

2. **New LCD requests**

   The New LCD Request Process is a mechanism through which interested parties within a MAC’s jurisdiction can request a new LCD. In this process, MACs will consider all new LCD requests from:

   - Beneficiaries residing or receiving care in the MAC’s jurisdiction
   - Health care professionals doing business in the MAC’s jurisdiction
   - Any interested party doing business in the MAC’s jurisdiction

   MACs will consider a New LCD Request to be a complete, formal request if the following requirements are met. The
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request:
- Is in writing and is sent to the MAC via e-mail, facsimile or written letter
- Clearly identifies the statutorily-defined Medicare benefit category to which the requestor believes the item or service applies
- Identifies the language that the requestor wants in an LCD
- Includes a justification supported by peer-reviewed evidence (full copies of published evidence must be included or the request is not valid)
- Addresses relevance, usefulness, clinical health outcomes, or the medical benefits of the item or service
- Fully explains the design, purpose, and/or method, as appropriate, of using the item or service for which the request is made.

Within 60 calendar days of the day they receive the request; MACs will review the materials and determine whether the request is complete or incomplete. If the request is complete, the MAC will follow the New LCD Process, as described in the revised manual. If, however, the process is incomplete, they will respond, in writing, to the requestor explaining why the request was incomplete.

3. Clinical Guidelines, Consensus Documents and Consultation

During an LCD’s development, MACs should (when applicable and available) supplement their research with clinical guidelines, consensus documents, or consultation by experts (recognized authorities in the field), medical associations or other health care professionals for an advisory opinion. They will summarize the opinions they receive as a result of this consultation with healthcare professional expert(s), professional societies, and others prior to the drafting of a proposed or final LCD, and include this information in the proposed or final LCD. Note that acceptance by individual health care providers, or even a limited group of health care providers, does not indicate general acceptance of the item or service by the medical community.

4. Publication of the Proposed LCD

The public announcement of a MAC’s proposed determination begins with the date the proposed LCD is published on the Medicare coverage database (MCD) at [https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx](https://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx). Once the proposed LCD is published, MACs will provide a minimum of 45 calendar days for public comment, and will contact the CMS if they determine an extension to the comment period is needed.

These processes shall be used for all LCDs except in the following situations:
- Revised LCD being issued for compelling reasons.
- Revised LCD that makes a non-substantive correction - For example, typographical or grammatical errors that do not substantially change the LCD.
- Revised LCD that makes a non-discretionary coverage update - Contractors shall update LCDs to reflect changes in NCDs or when a conflict with national policy occurs, coverage provisions in interpretive manuals, and payment systems.
- Revise LCD to effectuate an administrative law judge’s decision to nullify an existing LCD due to an LCD challenge.

5. Contractor advisory committee (CAC)

The CAC is to be composed of health care professionals, beneficiary representatives, and representatives of medical organizations; and is used to supplement the MAC’s internal expertise, and to ensure an unbiased and contemporary consideration of “state of the art” technology and science. Additionally, all CAC meetings will be open to the public to attend and observe.

MACs will establish one CAC per state or have the option of establishing one CAC per jurisdiction or multi-jurisdictional CAC with representation from each state. If a MAC chooses to have one CAC per jurisdiction or multi-jurisdictional CAC, the MAC must endeavor to ensure that each state has a full committee and the opportunity to discuss the quality of the evidence used to make a determination.

The CAC’s purpose is to provide a formal mechanism for health care professionals to be informed of the evidence used in developing the LCD and promote communications between the MACs and the health care community. The CAC is advisory in nature, with the final decision on all issues resting with MACs.

6. Open Meeting

After the proposed LCD is made public, MACs will hold open meetings to discuss the review of the evidence and the rationale for the proposed LCD(s) with stakeholders in their jurisdiction. Interested parties (generally those that would be affected by the LCD, including providers,
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physicians, vendors, manufacturers, beneficiaries, caregivers, etc.) can make presentations of information related to the proposed LCDs. Members of the CAC may also attend these open meetings. MACs must notify the public about the dates and location for the open meeting. MACs have the option of setting up email electronic mailing lists to announce this information or may use other education methods to adequately inform the public. The electronic mailing list or other method should clearly identify the location, dates and telephone/video/on-line conference information for the open meeting to ensure that this information is clearly distinguished from the information for the CAC meetings.

7. Publication of the Final Determination

After the close of the comment period and the required meetings and consultation, the final LCD and the Response to Comment (RTC) Article will be published on the MCD.

8. Response to Public Comments

MACs will respond to all comments received during the comment period of the proposed LCD by using the RTC article associated with the LCD. The RTC Article is published on the start date of the notice period. The RTC Article will remain publicly available indefinitely on the MCD or the MCD Archive.

9. Notice period

The date the final LCD is published on the MCD, marks the beginning of the required notice period of at least 45 calendar days before the LCD can take effect. If the notice period is not extended by the MAC, the effective date of the LCD is the 46th calendar day after the notice period began.

Full details of this new process are contained in the updated manual which is an attachment to CR10901.

LCD reconsideration process

The LCD reconsideration process is a mechanism by which a beneficiary or stakeholder (including a medical professional society or physician) in the MAC’s jurisdiction can request a revision to an LCD. The LCD reconsideration process differs from an initial request for an LCD in that it is available only for final effective LCDs. The whole LCD or any provision of the LCD may be reconsidered. In addition, MACs have the discretion to revise or retire their LCDs at any time on their own initiative. This process is summarized as follows:

1. MACs shall consider all LCD reconsideration requests from:
   - Beneficiaries residing or receiving care in a contractor’s jurisdiction
   - Providers doing business in a contractor’s jurisdiction
   - Any interested party doing business in a contractor’s jurisdiction

2. MACs should only accept reconsideration requests for LCDs published as an effective final. Requests shall not be accepted for other documents including:
   - National coverage determinations (NCDs);
   - Coverage provisions in interpretive manuals;
   - Proposed LCDs;
   - Template LCDs, unless or until they are adopted and in effect by the contractor;
   - Retired LCDs;
   - Individual claim determinations
   - Bulletins, articles, training materials; and
   - Any instance in which no LCD exists, i.e., requests for development of an LCD.

3. Process Requirements - The requestor shall submit a valid LCD reconsideration request to the appropriate MAC, following instructions on the MAC’s Web site. Within 60 calendar days of the day the request is received, the MAC shall determine whether the request is valid or invalid. If the request is invalid, the MAC will respond, in writing, to the requestor explaining why the request was invalid. If the request is valid, the MAC will open the LCD and follow the LCD process as outlined in the above for new LCDs or include the LCD on the MAC’s waiting list. The MAC shall respond, in writing, to the requestor notifying the requestor of the acceptance, and if applicable, wait-listing, of the reconsideration request.

Other important changes

Other key changes to the manual include the following:

- MACs shall finalize or retire all proposed LCDs within one calendar year of publication date on the MCD.
- Upon further notice from CMS, it will no longer be appropriate to routinely include Current Procedure Terminology (CPT) codes or International Classification of Diseases-Tenth Revision-Clinical Modification (ICD-10-CM) codes in the LCDs. All codes will be removed from LCDs and placed in billing & coding articles that are linked to the LCD.

Additional information


If you have questions, your MACs may have more information. Find their website at https://go.cms.gov/MAC-website-list.

As part of the CMS commitment to continuous improvement, CMS invites interested stakeholders to submit feedback on their experience with the revised LCD process. CMS will collect feedback via submissions.
Document history

<table>
<thead>
<tr>
<th>Date of change</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 11, 2019</td>
<td>We revised the article to reflect the revised CR 10901 issued on January 11. In the article, we added language to show that MACs have the discretion to host multi-jurisdictional CACs. Also, we revised the CR release date, transmittal number, and the web address of the CR. All other information remains the same.</td>
</tr>
<tr>
<td>October 3, 2018</td>
<td>Initial article released.</td>
</tr>
<tr>
<td>February 14, 2019</td>
<td>CMS revised the article to reflect the revised CR 10901 issued on February 12, 2019, that includes changes to the updates in Chapter 13 of the Medicare Program Integrity Manual. The CR changed the effective date to October 3, 2018, and we made that change in the article. CMS also revised the CR release date, transmittal number, and the web address of the CR.</td>
</tr>
<tr>
<td>February 1, 2019</td>
<td>The article was revised to reflect the revised CR 10901 issued on January 30, 2019, to include the updates in Chapter 13 of the &quot;Medicare Program Integrity Manual&quot;, which were erroneously not updated in the most recent on-line manual change. The effective date in the article was also corrected. We also revised the CR release date, transmittal number, and the web address of the CR.</td>
</tr>
</tbody>
</table>

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Keep updated...

Use the tools and useful information found on medicare.fcso.com to stay updated on changes associated with the Medicare program.
Upcoming provider outreach and educational events

Ask-the-contractor teleconference (ACT): Medicare basics part 1 - The Medicare program and eligibility

Date: Wednesday, March 27
Time: 2:00 p.m. - 3:30 p.m.
Type of Event: Webcast

https://medicare.fcso.com/Events/0424994.asp

Note: Unless otherwise indicated, designated times for educational events are stated as ET, and the focus is to Florida, Puerto Rico, and the U.S. Virgin Islands.

Two easy ways to register

Online – Visit our provider training website at https://gm1.geolearning.com/geonext/fcso/opensite.geo, log on to your account and select the course you wish to register. Class materials are available under “My Courses” no later than one day before the event.

First-time User? Set up an account by completing Request User Account Form online. Providers who do not have yet a national provider identifier may enter “99999” in the NPI field. You will receive logon information within 72 hours of your request.

Fax – Providers without internet access may request a fax registration form through our Registration Hotline at 1-904-791-8103. Class materials will be faxed to you the day of the event.

Please Note:

- Pre-registration is required for all teleconferences, webcasts and in-person educational seminars.
- Dates and times are subject to change prior to opening of event registration.

Registrant’s Name: ___________________________________________________________
Registrant’s Title: ___________________________________________________________
Provider’s Name: ___________________________________________________________
Telephone Number: _____________________________ Fax Number: _________________________
Email Address: _________________________________________________________
Provider Address: _________________________________________________________
City, State, ZIP Code: ______________________________________________________

Keep checking our website, medicare.fcso.com, for details and newly scheduled educational events (teleconferences, webcasts, etc.) or call the First Coast Provider Education Registration Hotline at 1-904-791-8103 to learn more about our newest training opportunities for providers.

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If you or your colleagues were unable to attend one of our past Medicare educational webcasts, you still have the opportunity to learn about the topics covered during the training session. Visit the First Coast Medicare training website, download the recording of the event, and listen to the webcast when you have the time.

Take advantage of 24-hour access to free online training

In addition to live training events, we also offer you the advantage of self-paced, free online courses that will allow you and your staff to train when and where it is most convenient for you. In addition, our comprehensive course catalog allows you to find the Medicare training that fits your specific needs, and several of our online courses offer CEUs. Learn more on the First Coast Medicare training website and explore our catalog of online courses.
MLN Connects®

CMS MLN Connects®

The Centers for Medicare & Medicaid Services (CMS) MLN Connects® is an official Medicare Learning Network® (MLN) – branded product that contains a week’s worth of news for Medicare fee-for-service (FFS) providers. CMS sends these messages weekly to national health industry provider associations, who then disseminates the MLN Connects® to its membership as appropriate.

MLN Connects® for January 24, 2019

MLN Connects® for Thursday, January 24, 2019

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News & Announcements

- New Medicare Card: Web Updates
- CDC Opioids Training Modules
- Open Payments Data Update
- Medicare Shared Savings Program and Quality Payment Program Interactions Guide
- Continue Seasonal Influenza Vaccination through January and Beyond

Provider Compliance

- Reporting Changes in Ownership — Reminder

Upcoming Events

- New Electronic System for Provider Reimbursement Review Board Appeals Call — February 5
- Home Health Patient-Driven Groupings Model Call — February 12
- New Part D Opioid Overutilization Policies Call — February 14

Medicare Learning Network Publications & Multimedia

- Proof of Delivery Documentation Requirements MLN Matters Article — New
- New System for PRRB Appeals MLN Matters Article — New
- Appropriate Use Criteria for Advanced Diagnostic Imaging Fact Sheet — New
- Canes and Crutches: Provider Compliance Tips Fact Sheet — New
- Tracheostomy Supplies: Provider Compliance Tips Fact Sheet — New
- Ventilators: Provider Compliance Tips Fact Sheet — New
- Commodes, Bed Pans, and Urinals: Provider Compliance Tips Fact Sheet — New
- Comprehensive Outpatient Rehabilitation Facilities: Provider Compliance Tips Fact Sheet—New
- New MBI: Get It, Use It MLN Matters Article — Revised
- CLFS and Laboratory Services: CY 2019 Update MLN Matters Article — Revised
- ASC Payment System: January 2019 Update MLN Matters Article — Revised
- DMEPOS Update MLN Matters Article — Revised
- ESRD PPS: Payment for Dialysis Furnished for AKI: CY 2019 MLN Matters Article — Revised
- Influenza Virus Vaccine Code Update: January 2019 MLN Matters Article — Revised
- Next Generation ACO Model 2019 Benefit Enhancement MLN Matters Article — Revised
- ICD-10-CM, ICD-10-PCS, CPT, and HCPCS Code Sets Educational Tool — Reminder

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MLN Connects® for January 31, 2019

MLN Connects® for Thursday, January 31, 2019
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News & Announcements
- New App Displays What Original Medicare Covers
- Physicians and Non-Physician Practitioners: New Medicare Enrollment Application
- QPP Videos: Create an Account in HARP
- QPP Videos: MIPS Data Submission
- eCQM Resources
- Hospice Quality Reporting Program: FY 2021 Data Collection Began January 1
- Hospice Training: Updates to Public Reporting in FY 2019
- Prevent Legionnaires’ Disease: Water Management Program Training

Provider Compliance
- Cochlear Devices Replaced Without Cost: Bill Correctly — Reminder

Claims, Pricers & Codes
- Physician Anesthesia Claims for SNF Patients

Upcoming Events
- New Electronic System for Provider Reimbursement Review Board Appeals Call — February 5
- New Medicare Card Open Door Forum — February 6
- Home Health Patient-Driven Groupings Model Call — February 12
- New Part D Opioid Overutilization Policies Call — February 14
- MIPS Data Submission Office Hours Sessions — February 26 and March 19

Medicare Learning Network Publications & Multimedia
- RHCs/FQHCs: Communication Technology Based Services and Payment MLN Matters Article — New

MLN Connects® for February 7, 2019

MLN Connects® for Thursday, February 7, 2019
View this edition as a PDF

News & Announcements
- New Medicare Card: Are You Using the MBI?
- Open Payments Registration
- Promoting Interoperability Programs: IPPS Final Rule Fact Sheet
- Promoting Interoperability Programs: Hospitals Submit Attestation Data by February 28
- SNF Provider Preview Reports: Review Your Data by March 4

Provider Compliance
- Nursing Home Compare Refresh
- QRDA III Implementation Guide Addendum
- DMEPOS: Strategies to Support Access for Dually Eligible Individuals
- February is American Heart Month

Claims, Pricers & Codes
- DME Proof of Delivery Documentation Requirements
- MIPS: Error in 2019 Payment Adjustment
- DMEPOS 2019 Fee Schedule File Revision for HCPCS Code L3761
MLN Connects® for February 14, 2019

MLN Connects® for Thursday, February 14, 2019

News & Announcements
- New Medicare Card: 0 not O
- Home Health Compare Refresh
- MIPS: Check Your Preliminary 2019 Eligibility
- Comparative Billing Report on Family Practitioner Office Visits in February
- 2019 CMS Health Equity Award Winners
- Medicare Diabetes Prevention Program: Become a Medicare Enrolled Supplier
- Influenza Activity Continues: Are Your Patients Protected?

Provider Compliance
- Medicare Hospital Claims: Avoid Coding Errors — Reminder

Upcoming Events
- Comparative Billing Report: Family Practitioner Office Visits Webinar — February 28
- Dementia Care & Psychotropic Medication Tracking Tool Call — March 12
- Open Payments: Transparency and You Call — March 13

Medicare Learning Network Publications & Multimedia
- Home Health PDGM MLN Matters Article — New
- ICD-10 and Other Coding Revisions to NCDs MLN Matters Article — New

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Upcoming Events
- Home Health Patient-Driven Groupings Model Call — February 12
- Falls Prevention for Older Adults Webinar — February 13
- New Part D Opioid Overutilization Policies Call — February 14
- Quality Payment Program: Overview of APMs for Year 3 Webinar — February 21

Medicare Learning Network Publications & Multimedia
- Functional Reporting Requirements and Therapy Provisions Update MLN Matters Article — New
- Organ Acquisition Charges Not Included in IPPS Payment MLN Matters Article — New
- RA Messaging: 20-Hour Weekly Minimum for PHP Services MLN Matters Article — New
- VA Inpatient Claims Exempt from POA Reporting MLN Matters Article — New
- Implementation of the SNF PDPM MLN Matters Article — New
- Implementation to Exchange the List of eMDR for Registered Providers MLN Matters Article — New
- Independent Laboratory Billing of Tests for ESRD Beneficiaries MLN Matters Article — New
- Medicare Physician Fee Schedule Database: April 2019 Update MLN Matters Article — New
- Processing Instructions to Update the SPR MLN Matters Article — New
- Supervised Exercise Therapy for Symptomatic PAD MLN Matters Article — New
- Update to ICR Programs MLN Matters Article — New
- CWF Provider Queries NPI Verification MLN Matters Article — Revised
- Medicare FFS Response to the 2018 California Wildfires MLN Matters Article — Revised
- Advance Beneficiary Notice of Noncoverage Interactive Tutorial — Revised
- CLIA Program and Medicare Laboratory Services Fact Sheet — Revised
- Long-Term Care Hospital Prospective Payment System — Revised
- Medicare Advance Written Notices of Noncoverage Booklet — Revised
- Medicare Parts A & B Appeals Process Booklet — Revised

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First Coast Service Options
Phone Numbers
(Note: Specific geographic contact information is noted when phone numbers and addresses are different for providers in Florida, U.S. Virgin Islands or Puerto Rico.)

Customer service
Monday to Friday
8:00 a.m. to 4:00 p.m
888-664-4112 (FL/USVI)
877-908-8433 (Puerto Rico)
877-660-1759 (TDD-FL/USVI)
888-216-8261 (TDD-Puerto Rico)

Electronic data interchange
888-670-0940 (FL/USVI)
888-875-9779 (Puerto Rico)

Interactive Voice Response
877-602-8816

Provider education/outreach
Event registration hotline
904-791-8103

Overpayments
904-791-8123

SPOT Help Desk
FCSOSPOTHelp@fcso.com
855-416-4199

Emails
medicare.fcso.com
medicareespanol.fcso.com

First Coast Service Options Addresses
Claims/correspondence
Florida/ U.S. Virgin Islands
Medicare Part A Customer Service
P. O. Box 2711
Jacksonville, FL 32231-0021

Puerto Rico
First Coast Service Options Inc.
P.O. Box 45003
Jacksonville, FL 32232-5003

Medicare EDI
Electronic claim filing
Direct Data Entry
P. O. Box 44071
Jacksonville, FL 32231-4071

Medicare secondary payer (MSP)
Medicare Secondary Payer
P. O. Box 2711
Jacksonville, FL 32231-0021

Hospital audits
MSP – Hospital Review
P. O. Box 45267
Jacksonville, FL 32232-5267

MSPRC DPP debt recovery, auto accident settlements/lawsuits, liabilities
Auto/Liability – 17T
P. O. Box 44179
Jacksonville, FL 32231-4179

Medicare Part A Redetermination/Appeals
P. O. Box 3409
Jacksonville, FL 32232-5053

U.S. Virgin Islands:
First Coast Service Options Inc
P. O. Box 45097
Jacksonville, FL 32232-5097

Puerto Rico
First Coast Service Options Inc.
P.O. Box 45028
Jacksonville, FL 32232-5028

Special delivery/courier services
First Coast Service Options Inc.
532 Riverside Avenue
Jacksonville, FL 32202-4914

Other Medicare carriers and intermediaries
DME regional carrier (DMERC)
DME, orthotic, prosthetic device, take-home supply, oral anti-cancer drug claims
CGS Administrators, LLC
P. O. Box 20010
Nashville, Tennessee 37202

Railroad Medicare
Palmetto GBA
P. O. Box 10066
Augusta, GA 30999-0001

Regional home health/hospice intermediary
Palmetto GBA
Medicare Part A
34650 US HWY 19N
Palm Harbor, FL 34684

Contact CMS
Centers for Medicare & Medicaid Services (CMS)
(https://www.cms.gov/)
Centers for Medicare & Medicaid Services, Division of Financial Management and Fee for Service Operations
ROATLFM@CMS.HHS.GOV

Office of Inspector General (OIG)
Medicare fraud hotline
800-HHS-TIPS (800-447-8477)

Beneficiary customer service
1-800-MEDICARE (1-800-633-4227)
Hearing and speech impaired (TDD)
1-800-754-7820